# **Provider Bulletin**

#### Molina Healthcare of California

molinahealthcare.com/members/ca/en-us/health-care-professionals/home.aspx

October 02, 2025

$\square$ Imperial
☐ Riverside
☐ San Bernardino
$\square$ Los Angeles
□ Orange
☐ Sacramento
⊠ San Diego

# Reminder to Use Verio for Respiratory and DME Services

This is an advisory notification to Molina Healthcare of California (MHC) network providers applicable to the Medi-Cal line of business.

#### What you need to know:

Dear plan provider,

This is a reminder that Verio Healthcare is Molina Healthcare's capitated provider for all respiratory and durable medical equipment (DME) services within San Diego County. When referring patients for these services, please ensure that all referrals and requests are directed to Verio.

This process helps ensure coordinated care, timely equipment delivery, and appropriate claims processing.

• **Services Included:** All respiratory equipment and related supplies, as well as DME services.

For questions or assistance, please contact Verio directly or reach out to Molina Healthcare Provider Services.

Thank you for your cooperation and commitment to providing quality care to our members.

## When this is happening:

If you currently are not referring members to Verio, please start immediately.

#### **Provider Action**

- Refer all respiratory and DME referrals to Verio Healthcare
- Do not use alternative DME or respiratory vendors for Molina members in San Diego County
- Direct all questions regarding authorizations, referrals, or service delivery to Verio:
   veriohc.com/contact-us/



### What if you need assistance?

If you have any questions regarding the notification, please contact your Molina Provider Relations Representative below.

Service County Area	Provider Relations Representative	Contact Number	Email Address
Los Angeles County	Clemente Arias Elias Gomez Velma Castillo	562-233-1753 562-723-9760 626-721-3089	Clemente.Arias@molinahealthcare.com  Elias.Gomez@molinahealthcare.com  Velma.Castillo@MolinaHealthcare.com
Los Angeles / Orange County	Maria Guimoye	562-783-0005	Maria.Guimoye@molinahealthcare.com
Sacramento County	Johonna Eshalomi	916-268-1418	Johonna.Eshalomi@molinahealthcare.com
San Bernardino County	Luana McIver	909-454-4247	Luana.Mciver@molinahealthcare.com
San Bernardino / Riverside County	Vanessa Lomeli	909-419-3026	Vanessa.Lomeli2@molinahealthcare.com
Riverside County	Patricia Melendez	951-447-7585	Patricia.Melendez@molinahealthcare.com
San Diego / Imperial County	Brigitte Maldonado	760-421-1466	Brigitte.Maldonado@MolinaHealthcare.com

California Facilities (Hospitals, SNFs, CBAS, ICF/DD & ASC Providers)	Facility Representative	Contact Number	Email Address
Los Angeles County	Melessa Belcher	714-813-8522	Melessa.Belcher@MolinaHealthcare.com
Imperial, San Diego & Sacramento	MiMi Howard Laura Gonzalez, Manager	562-455-3754 562-325-0368	Smimi.Howard@molinahealthcare.com  Laura.Gonzalez3@molinahealthcare.com
Riverside & San Bernardino	MiMi Howard	562-455-3754	Smimi.Howard@molinahealthcare.com

If you are not contracted with Molina and your fax number is not shared with a contracted provider, and you wish to opt out of receiving the MHC Provider Bulletin, please email <a href="mailto:mhcproviderbulletin@molinahealthcare.com">mhcproviderbulletin@molinahealthcare.com</a>.