

Provider Bulletin

Molina Healthcare of California

molinahealthcare.com/members/ca/en-us/health-care-professionals/home.aspx

December 17, 2025

- ☐ Imperial
- ☒ Riverside
- ☒ San Bernardino
- ☒ Los Angeles
- ☐ Orange
- ☒ Sacramento
- ☒ San Diego

Last Chance to Meet Compliance – Culturally and Linguistically Appropriate Services (CLAS) Training Required by December 31, 2025

This is an advisory notification to Molina Healthcare of California (MHC) network providers applicable to the Medi-Cal line of business.

Attention Molina Healthcare of California Network Providers:

The California Department of Health Care Services (DHCS) now **requires** contracted network providers to complete Culturally and Linguistically Appropriate Services (CLAS) training. This is a condition of participation in the Medi-Cal Managed Care program and must be completed by **December 31, 2025**.

Molina is now offering multiple ways to complete the training:

- **Platform:** Training is delivered via the More Inclusive Healthcare (MIH) Learning Management System (LMS).
- **Registration:**
 - Providers can register using **only their unique NPI number**—no additional credentials are required.
 - **Group registration is not available:** Providers may not register as a group.
- **Alternate Completion:** If you have already completed CLAS training with another Medi-Cal Managed Care Plan (MCP) in your county, you must attest to completion in the MIH LMS for regulatory reporting.
- **Molina Webinar:** Register for the Molina group training webinar. Although Molina prefers you use our new LMS system; to meet compliance, we are offering these additional webinars.

Date	Time	Register
Monday 12/22/2025	12:00 – 1:00 PM	events.teams.microsoft.com/event/7793e532-9783-4db9-bd9e-40453705303d@5e625f8d-0b53-4f56-9e46-19fa14bb2e5c
Tuesday 12/23/2025	12:00 – 1:00 PM	events.teams.microsoft.com/event/21d801a7-8a5c-4642-a67c-0bcf70dc43d4@5e625f8d-0b53-4f56-9e46-19fa14bb2e5c
Monday 12/29/2025	12:00 – 1:00 PM	events.teams.microsoft.com/event/1d527dbd-73a4-43a6-b6a8-44e0f9e9dd11@5e625f8d-0b53-4f56-9e46-19fa14bb2e5c
Tuesday 12/30/2025	12:00 – 1:00 PM	events.teams.microsoft.com/event/578e20b7-fbb3-4ac6-910d-cd747c38021a@5e625f8d-0b53-4f56-9e46-19fa14bb2e5c

Provider Action – REQUIRED

Access the upcoming webinar registration links on the MHC Provider website:

molinahealthcare.com/providers/ca/medicaid/comm/training.aspx

Link to register for the MIH LMS Platform:

mhreg.lizalearning.com/

- Enter email and NPI
- Check your inbox for registration email
- Create a password
- Start learning – Course 45 minutes OR
- Attest if you have completed the learning with another health plan – Approx 2 minutes

Reminder: To avoid issues with registration and verification emails, ensure these email addresses and URLs/Domains are whitelisted with your IT department.

Email Addresses:

- support@lizalearning.com
- info@lizalearning.com

URLs/Domains:

- molina.lizalearning.com
- Mh.lizalearning.com
- mhreg.lizalearning.com

If you encounter any issues registering, please reach out to your assigned Provider relations Rep.

Please be advised that the webinars may be cancelled due to low participation. Thank you for your understanding.



What if you need assistance?

If you have any questions regarding the notification, please contact your Molina Provider Relations Representative below.

Service County Area	Provider Relations Representative	Contact Number	Email Address
Los Angeles County	Clemente Arias Elias Gomez Velma Castillo Anita White Anisha Brar	562-233-1753 562-723-9760 626-721-3089 310-654-4832 N/A	Clemente.Arias@molinahealthcare.com Elias.Gomez@molinahealthcare.com Velma.Castillo@molinahealthcare.com Princess.White@molinahealthcare.com Anisha.Brar@molinahealthcare.com
Los Angeles / Orange County	Maria Guimoye	562-783-0005	Maria.Guimoye@molinahealthcare.com
Sacramento County	Johonna Eshalomi	916-268-1418	Johonna.Eshalomi@molinahealthcare.com
San Bernardino County	Luana McIver	909-454-4247	Luana.Mciver@molinahealthcare.com
San Bernardino / Riverside County	Vanessa Lomeli	909-419-3026	Vanessa.Lomeli2@molinahealthcare.com
Riverside County	Patricia Melendez	951-447-7585	Patricia.Melendez@molinahealthcare.com
San Diego / Imperial County	Brigitte Maldonado	760-421-1466	Brigitte.Maldonado@molinahealthcare.com

California Facilities (Hospitals, SNFs, CBAS, ICF/DD & ASC Providers)	Facility Representative	Contact Number	Email Address
Los Angeles County	Melessa Belcher	714-813-8522	Melessa.Belcher@molinahealthcare.com
Imperial, San Diego & Sacramento	Brittney Aguilar	916-216-9882	Brittney.Aguilar@molinahealthcare.com
Riverside & San Bernardino	MiMi Howard	562-455-3754	Smimi.Howard@molinahealthcare.com

If you are not contracted with Molina and your fax number is not shared with a contracted provider, and you wish to opt out of receiving the MHC Provider Bulletin, please email mhcproviderbulletin@molinahealthcare.com.

Please include the provider's name, NPI, county, and fax number, and you will be removed within 30 days.

Molina Healthcare of California: 200 Oceangate, Suite 100, Long Beach, CA 90802