

Provider Bulletin

Molina Healthcare of California

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December 26, 2025

- ☐ Imperial
- ☒ Riverside
- ☒ San Bernardino
- ☒ Los Angeles
- ☒ Orange
- ☐ Sacramento
- ☒ San Diego

Informational Bulletin Regarding Emergency Declaration – December Storms

This is an advisory notification to Molina Healthcare of California (MHC) network providers applicable to all lines of business.

What you need to know:

Governor Gavin Newsom proclaimed a state of emergency on December 24, 2025, to support recovery efforts for severe weather events may cause significant damage in Los Angeles, Orange, Riverside, San Bernadino and San Diego counties.

The Governor's proclamation is available at: gov.ca.gov/wp-content/uploads/2025/12/SOE-Late-December-Storms_12-24-25_FORMATTED.pdf

This notification is meant to provide a summary of those declarations and information that Molina Healthcare is sharing with our internal and external partners for communication.

Provider Action

Molina's 1st priority is safety for our communities – our members, our providers, and our employees. Molina wants to ensure that members needing care or medication in impacted areas can get help.

If you encounter any challenges in providing care to our members or need assistance accessing covered services, please call our contact center at (888) 665-4621.

In that regard, members should call the Nurse Advice line, which is available 24/7 to guide members to urgent care, emergency rooms, or pharmacies nearby:

- English (888) 275-8750
- Spanish (866) 648-3537
- 711 Hearing Impaired

Molina will be monitoring this matter closely and providing further communication as needed.

To view the State of Emergency in full, please visit:

gov.ca.gov/2025/12/24/governor-newsom-proclaims-state-of-emergency-to-support-response-in-multiple-counties-due-to-late-december-storms/



What if you need assistance?

If you have any questions regarding the notification, please contact your Molina Provider Relations Representative below.

Service County Area	Provider Relations Representative	Contact Number	Email Address
Los Angeles County	Clemente Arias Elias Gomez Velma Castillo Anisha Brar	562-233-1753 562-723-9760 626-721-3089 562-756-1347	Clemente.Arias@molinahealthcare.com Elias.Gomez@molinahealthcare.com Velma.Castillo@molinahealthcare.com Anisha.Brar@molinahealthcare.com
Los Angeles / Orange County	Maria Guimoye	562-783-0005	Maria.Guimoye@molinahealthcare.com
Sacramento County	Johonna Eshalomi	916-268-1418	Johonna.Eshalomi@molinahealthcare.com
San Bernardino County	Luana McIver	909-454-4247	Luana.Mciver@molinahealthcare.com
San Bernardino / Riverside County	Vanessa Lomeli	909-419-3026	Vanessa.Lomeli2@molinahealthcare.com
Riverside County	Patricia Melendez	951-447-7585	Patricia.Melendez@molinahealthcare.com
San Diego / Imperial County	Brigitte Maldonado Christian Hernandez	760-421-1466 N/A	Brigitte.Maldonado@molinahealthcare.com Christian.Hernandez@molinahealthcare.com

California Facilities (Hospitals, SNFs, CBAS, ICF/DD & ASC Providers)	Facility Representative	Contact Number	Email Address
Los Angeles County	Melessa Belcher	714-813-8522	Melessa.Belcher@molinahealthcare.com
Imperial, San Diego & Sacramento	Brittney Aguilar	916-216-9882	Brittney.Aguilar@molinahealthcare.com
Riverside & San Bernardino	MiMi Howard	562-455-3754	Smimi.Howard@molinahealthcare.com

If you are not contracted with Molina and your fax number is not shared with a contracted provider, and you wish to opt out of receiving the MHC Provider Bulletin, please email mhcproviderbulletin@molinahealthcare.com.

Please include the provider's name, NPI, county, and fax number, and you will be removed within 30 days.

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