Provider Bulletin

Molina Healthcare of California

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January 13, 2026

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Provider Bulletin Summary

January 05–09, 2026

This is an advisory notification to Molina Healthcare of California (MHC) network providers applicable to all lines of business.

What you need to know:

Dear Provider,

MHC will now distribute a Provider Bulletin every other Tuesday summarizing all provider communications posted to our website.

Please note:

- MHC will continue to post updates online as they become available throughout the month.

- This summary includes only items published during the current cycle; previously released Provider Bulletins remain accessible on the MHC provider website or through the Availity Essentials portal.

- **This summary is not a substitute for the complete Provider Bulletin content. Full details, implementation timelines, and requirements are available online.**

Thank you for your continued partnership and commitment to compliance.

Provider Action

Providers are responsible for reviewing Provider Bulletins online to ensure compliance with all regulatory requirements and policy changes.

Bulletins are available on the MHC provider website for each line of business or through the Availity Essentials portal:

- **Medi-Cal Provider Bulletins:** MolinaHealthcare.com/providers/ca/medicaid/comm/bulletin.aspx

- **Marketplace Provider Bulletins:** MolinaMarketplace.com/marketplace/ca/en-us/Providers/Communications/Provider-Bulletin.aspx

- **Medicare Provider Bulletins:** MolinaHealthcare.com/providers/common/medicare/CAMedicareBulletin.aspx

- **Availity Essentials portal**: availity.com/providers/

Subscribe to email notifications:
If you would like to receive Provider Bulletins by email, submit this form or contact your Provider Relations representative to learn more: qfreeaccountssjc1.az1.qualtrics.com/jfe/form/SV_b4naTMFNV5055Ou

MOLINA HEALTHCARE

Summary of Provider Bulletins published on the MHC provider website:

Date Posted	Title	Audience	Line of Business	Summary
01/05/2026	Updated Compliance Deadline CLAS Training Extended	• Medical Group/IPA/MSO • Primary Care • Specialists • Behavioral Health • Hospitals • CBAS • SNF/LTC • DME • Home Health • Other	• Medi-Cal	Provides information about the extended deadline for Culturally and Linguistically Appropriate Services (CLAS) training compliance and instructions for accessing training resources.
01/07/2026	California Children's Services (CCS) Program Medical Documentation	• Medical Group/IPA/MSO • Primary Care • Specialists	• Medi-Cal	Reminds network providers that counties must upload supporting medical documentation into the Children's Medical Services Network (CMS Net) or Provider Electronic Data Interchange (PEDI) to authorize service authorization requests and ensure claim payments, as required by the DHCS and state law. County CCS programs are responsible for uploading medical records, treatment plans, and other documentation, and may require providers to upload documents directly if there is EHR integration.
01/08/2026	Billing Reminder SNF ICF-DD and Subacute Care Facilities	• SNF/LTC • Other	• Medi-Cal • Medicare	Important billing reminders focusing on reducing claim denials and improving claims processing efficiency.
01/09/2026	Timely Access Standards	• Medical Group/IPA/MSO • Primary Care • Specialists	• Medi-Cal • Marketplace	Outlines the timely access standards and operational requirements for MHC providers to ensure members receive appropriate and prompt medical care.

What if you need assistance?

If you have any questions regarding the notification, please contact your Molina Provider Relations Representative below.

Service County Area	Provider Relations Representative	Contact Number	Email Address
Los Angeles County	Clemente Arias Elias Gomez Velma Castillo Anisha Brar	562-233-1753 562-723-9760 626-721-3089 562-756-1347	Clemente.Arias@molinahealthcare.com Elias.Gomez@molinahealthcare.com Velma.Castillo@molinahealthcare.com Anisha.Brar@molinahealthcare.com
Los Angeles / Orange County	Maria Guimoye	562-783-0005	Maria.Guimoye@molinahealthcare.com
Sacramento County	Johonna Eshalomi	916-268-1418	Johonna.Eshalomi@molinahealthcare.com
San Bernardino County	Luana McIver	909-454-4247	Luana.Mciver@molinahealthcare.com
San Bernardino / Riverside County	Vanessa Lomeli	909-419-3026	Vanessa.Lomeli2@molinahealthcare.com
Riverside County	Patricia Melendez	951-447-7585	Patricia.Melendez@molinahealthcare.com
San Diego / Imperial County	Brigitte Maldonado Christian Hernandez	760-421-1466 N/A	Brigitte.Maldonado@molinahealthcare.com Christian.Hernandez@molinahealthcare.com

California Facilities (Hospitals, SNFs, CBAS, ICF/DD & ASC Providers)	Facility Representative	Contact Number	Email Address
Los Angeles County	Melessa Belcher	714-813-8522	Melessa.Belcher@molinahealthcare.com
Imperial, San Diego & Sacramento	Brittney Aguilar	916-216-9882	Brittney.Aguilar@molinahealthcare.com
Riverside & San Bernardino	MiMi Howard	562-455-3754	Smimi.Howard@molinahealthcare.com