

Provider Bulletin

Molina Healthcare of California

molinahealthcare.com/members/ca/en-us/health-care-professionals/home.aspx

July 21, 2026

- ☒ Imperial
- ☒ Riverside
- ☒ San Bernardino
- ☒ Los Angeles
- ☒ Orange
- ☒ Sacramento
- ☒ San Diego

Provider Bulletin Summary

July 6–17, 2026

This is an advisory notification to Molina Healthcare of California (MHC) network providers applicable to all lines of business.

What you need to know:

Dear Provider,

MHC will now distribute a Provider Bulletin every other Tuesday summarizing all provider communications posted to our website.

Please note:

- MHC will continue to post updates online as they become available throughout the month.
- This summary includes only items published during the current cycle; previously released Provider Bulletins remain accessible on the MHC provider website or through the Availity Essentials portal.
- **This summary is not a substitute for the complete Provider Bulletin content. Full details, implementation timelines, and requirements are available online.**

Thank you for your continued partnership and commitment to compliance.

Provider Action

Providers are responsible for reviewing Provider Bulletins online to ensure compliance with all regulatory requirements and policy changes.

Bulletins are available on the MHC provider website for each line of business or through the Availity Essentials portal:

- **Medi-Cal Provider Bulletins:**
MolinaHealthcare.com/providers/ca/medicaid/comm/bulletin.aspx
- **Marketplace Provider Bulletins:**
MolinaMarketplace.com/marketplace/ca/en-us/Providers/Communications/Provider-Bulletin.aspx
- **Medicare Provider Bulletins:**
MolinaHealthcare.com/providers/common/medicare/CAMedicareBulletin.aspx
- **Availity Essentials portal:**
availity.com/providers/

Subscribe to email notifications:

If you would like to receive Provider Bulletins by email, submit this form or contact your Provider Relations representative to learn more:

qfreeaccountssjc1.az1.qualtrics.com/jfe/form/SV_b4naTMFNV5055Ou



Summary of Provider Bulletins published on the MHC provider website:

Date Posted	Title	Audience	Line of Business	Summary
07/14/2026	Coming soon: Redesigned MolinaHealthcare.com launching August 14 IM IE LA OC SAC SD	• IPA/MSO Primary Care • IPA/MSO Specialists • Direct Primary Care • Direct Specialists • Behavioral Health • ECM/CS • Ancillary • CBAS • SNF/LTC • Hospitals	• Medi-Cal • Marketplace • Medicare	A redesigned MolinaHealthcare.com website is launching on August 14, 2026, featuring improved navigation, enhanced search capabilities, and faster access to provider resources while maintaining existing tools and login processes.
07/15/2026	Availity payer spaces patient care portlet enhancement IM IE LA OC SAC SD	• IPA/MSO Primary Care • IPA/MSO Specialists • Direct Primary Care • Direct Specialists • Behavioral Health • ECM/CS • Ancillary • CBAS • SNF/LTC • Hospitals	• Medi-Cal • Marketplace • Medicare	Enhancements to the Availity Provider Portal's Patient Care Portlet to improve provider efficiency have been implemented. Providers can now simultaneously work across multiple providers or locations, consolidate roster generation, and access larger reports.
07/16/2026	Timely access standards IM IE LA OC SAC SD	• IPA/MSO Primary Care • IPA/MSO Specialists • Direct Primary Care • Direct Specialists • Behavioral Health	• Medi-Cal • Marketplace	Outlines the timely access standards and operational requirements for MHC providers to ensure members receive appropriate and prompt medical care.
07/16/2026	Stay Informed Medi-Cal Rx Updates and Provider Enrollment Reminder IE LA SAC SD	• IPA/MSO Primary Care • IPA/MSO Specialists • Direct Primary Care • Direct Specialists • Behavioral Health • ECM/CS • Ancillary • CBAS • SNF/LTC • Hospitals	• Medi-Cal	
07/16/2026	Provider Disputes IM IE LA OC SAC SD	• IPA/MSO Primary Care • IPA/MSO Specialists • Direct Primary Care • Direct Specialists • Behavioral Health • ECM/CS • Ancillary • CBAS • SNF/LTC • Hospitals	• Medi-Cal • Marketplace	Reminds network providers of the preferred process for submitting provider claims disputes via the Availity Essentials Portal, outlines alternative submission methods including fax and mail, describes the types of disputes covered, and details timelines and procedures for dispute resolution.

If you are not contracted with Molina and your fax number is not shared with a contracted provider, and you wish to opt out of receiving the MHC Provider Bulletin, please email mhcproviderbulletin@molinahealthcare.com.

Please include the provider's name, NPI, county, and fax number, and you will be removed within 30 days.

Molina Healthcare of California: 200 Oceangate, Suite 100, Long Beach, CA 90802

What if you need assistance?

If you have any questions regarding the notification, please contact your Molina Provider Relations Representative below.

Service County Area	Provider Relations Representative	Contact Number	Email Address
Los Angeles	Clemente Arias	562-233-1753	Clemente.Arias@molinahealthcare.com
	Elias Gomez	562-723-9760	Elias.Gomez@molinahealthcare.com
	Velma Castillo	626-721-3089	Velma.Castillo@molinahealthcare.com
	Anita White	310-654-4832	Princess.White@molinahealthcare.com
Los Angeles / Orange	Maria Guimoye	562-783-0005	Maria.Guimoye@molinahealthcare.com
Sacramento	Johonna Eshalomi	916-268-1418	Johonna.Eshalomi@molinahealthcare.com
	Zuleyma Neal	510-421-8057	Zuleyma.Neal@molinahealthcare.com
San Bernardino	Luana Mclver	909-454-4247	Luana.Mciver@molinahealthcare.com
San Bernardino / Riverside	Vanessa Lomeli	909-419-3026	Vanessa.Lomeli2@molinahealthcare.com
Riverside	Patricia Melendez	951-447-7585	Patricia.Melendez@molinahealthcare.com
San Diego	Brigitte Maldonado	760-421-1466	Brigitte.Maldonado@molinahealthcare.com
	Christian Hernandez	619-669-3307	Christian.Hernandez@molinahealthcare.com
	Javier Paz	408-663-0048	Javier.Paz@molinahealthcare.com
	Carly Growdon	559-894-4443	Carly.Growdon@molinahealthcare.com
Imperial	Cynthia Bustamante	619-693-0404	Cynthia.Bustamante@molinahealthcare.com

California Facilities (Hospitals, SNFs, CBAS, ICF/DD & ASC Providers)	Facility Representative	Contact Number	Email Address
Los Angeles	Laura Gonzalez	562-549-4887	Laura.Gonzalez3@molinahealthcare.com
San Diego	Brittney Aguilar	916-216-9882	Brittney.Aguilar@molinahealthcare.com
Imperial, Riverside, San Bernardino, Sacramento	MiMi Howard	562-455-3754	Smimi.Howard@molinahealthcare.com

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