

Provider Bulletin

Molina Healthcare of California

molinahealthcare.com/members/ca/en-us/health-care-professionals/home.aspx

August 4, 2026

- ☒ Imperial
- ☒ Riverside
- ☒ San Bernardino
- ☒ Los Angeles
- ☒ Orange
- ☒ Sacramento
- ☒ San Diego

Provider Bulletin Summary

July 20–31, 2026

This is an advisory notification to Molina Healthcare of California (MHC) network providers applicable to all lines of business.

What you need to know:

Dear Provider,

MHC will now distribute a Provider Bulletin every other Tuesday summarizing all provider communications posted to our website.

Please note:

- MHC will continue to post updates online as they become available throughout the month.
- This summary includes only items published during the current cycle; previously released Provider Bulletins remain accessible on the MHC provider website or through the Availity Essentials portal.
- **This summary is not a substitute for the complete Provider Bulletin content. Full details, implementation timelines, and requirements are available online.**

Thank you for your continued partnership and commitment to compliance.

Provider Action

Providers are responsible for reviewing Provider Bulletins online to ensure compliance with all regulatory requirements and policy changes.

Bulletins are available on the MHC provider website for each line of business or through the Availity Essentials portal:

- **Medi-Cal Provider Bulletins:**
MolinaHealthcare.com/providers/ca/medicaid/comm/bulletin.aspx
- **Marketplace Provider Bulletins:**
MolinaMarketplace.com/marketplace/ca/en-us/Providers/Communications/Provider-Bulletin.aspx
- **Medicare Provider Bulletins:**
MolinaHealthcare.com/providers/common/medicare/CAMedicareBulletin.aspx
- **Availity Essentials portal:**
availity.com/providers/

Subscribe to email notifications:

If you would like to receive Provider Bulletins by email, submit this form or contact your Provider Relations representative to learn more:

qfreeaccountssjc1.az1.qualtrics.com/jfe/form/SV_b4naTMFNV5055Ou



Summary of Provider Bulletins published on the MHC provider website:

Date Posted	Title	Audience	Line of Business	Summary
07/24/2026	New Provider Learning Management System	• IPA/MSO Primary Care • IPA/MSO Specialists • Direct Primary Care • Direct Specialists	• Medi-Cal	Announces the launch of a new Learning Management System (LMS) for Medi-Cal network providers.
07/28/2026	2026 Model of Care Provider Training	• IPA/MSO Primary Care • IPA/MSO Specialists • Direct Primary Care • Direct Specialists	• Medicare	MHC requires network providers involved in Medicare Advantage Special Needs Plan care to complete the 2026 Model of Care training and submit a signed attestation form by December 31, 2026. Training materials and attestation forms available on respective websites.
07/29/2026	Request for Community Supports policies and procedures and list of subcontractors	• ECM/CS	• Medi-Cal	Molina requests that all Community Supports (CS) providers submit a list of their subcontractors and all CS policies and procedures by August 18, 2026. Moving forward, report changes to list of subcontractors and new CS policies or procedures within one month.
07/29/2026	Clarification of IHSS role in respite care	• ECM/CS	• Medi-Cal	Per DHCS guidance, caregiver respite services cannot replace or duplicate In-Home Supportive Services (IHSS) hours or providers. Members should direct respite care inquiries to their county IHSS office. Concurrent authorization is allowed only for distinct, non-overlapping, medically appropriate needs.
07/29/2026	DHCS policy guide for transition of the unsatisfactory immigration status population from managed care to Medi-Cal FFS – Version 1.0	• IPA/MSO Primary Care • Direct Primary Care • Direct Specialists • Behavioral Health • ECM/CS	• Medi-Cal	Effective January 1, 2027, Medi-Cal members with unsatisfactory immigration status will transition from managed care to FFS. To continue serving these members and receive reimbursement, providers must enroll through PAVE. Providers should prepare for FFS billing, coordinate care handoffs, and encourage prescription refills before 1/1/27. Additional information will be provided as DHCS finalizes transition updates.
07/30/2026	Home health claims processing: Notice of admission (NOA) compliance	• Home Health	• Medicare	Informs MHC providers about the requirement to submit a one-time Notice of Admission (NOA) within five calendar days of the start of

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Please include the provider's name, NPI, county, and fax number, and you will be removed within 30 days.

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				home health care to comply with CMS guidelines effective January 1, 2022, and warns that claims submitted without a timely NOA after November 1, 2026, may be denied or adjusted.
07/30/2026	60 Day Notice of Enhanced Care Management Rate Change	ECM/CS	Medi-Cal	MHC issued a 60-day notice to its network providers regarding updated Enhanced Care Management (ECM) reimbursement rates effective October 1, 2026.
07/31/2026	Q3 provider training opportunities	- IPA/MSO Primary Care - IPA/MSO Specialists - Direct Primary Care - Direct Specialists - Behavioral Health - ECM/CS - Ancillary - CBAS - SNF/LTC - Hospitals	- Medi-Cal - Marketplace - Medicare	Providers are encouraged to register for Quarter 3 training sessions on the Molina provider website. These online trainings support high quality care by keeping providers informed of key programs, regulatory updates, and current guidance.

What if you need assistance?

If you have any questions regarding the notification, please contact your Molina Provider Relations Representative below.

Service County Area	Provider Relations Representative	Contact Number	Email Address
Los Angeles	Clemente Arias Elias Gomez Velma Castillo Sandra Flores Sukjin (John) Kang	562-233-1753 562-723-9760 626-721-3089 562-266-6011 951-970-4093	Clemente.Arias@molinahealthcare.com Elias.Gomez@molinahealthcare.com Velma.Castillo@molinahealthcare.com Sandra.Flores1@molinahealthcare.com Sukjin.Kang@molinahealthcare.com
Orange	Maria Guimoye	562-783-0005	Maria.Guimoye@molinahealthcare.com
Sacramento	Johonna Eshalomi Angelina Gudino	916-268-1418 562-459-0762	Johonna.Eshalomi@molinahealthcare.com Angelina.Gudino@molinahealthcare.com
Inland Empire/Imperial	Cynthia Bustamante Luana McIver	619-693-0404 909-454-4247	Cynthia.Bustamante@molinahealthcare.com Luana.Mciver@molinahealthcare.com
San Diego	Christian Hernandez Carly Growdon	619-669-3307 559-894-4443	Christian.Hernandez@molinahealthcare.com Carly.Growdon@molinahealthcare.com

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Behavioral Health	Representative	Contact Number	Email Address
Behavioral Health	Patricia Melendez Vanessa Lomeli	951-447-7585 909-419-3026	Patricia.Melendez@molinahealthcare.com Vanessa.Lomeli2@molinahealthcare.com
California Facilities (Hospitals, SNFs, CBAS, ICF/DD & ASC Providers)	Facility Representative	Contact Number	Email Address
Los Angeles	Laura Gonzalez	562-549-4887	Laura.Gonzalez3@molinahealthcare.com
Riverside, San Bernardino	MiMi Howard	562-455-3754	Smimi.Howard@molinahealthcare.com
Imperial, Sacramento	Valerie Chaney	714-305-9008	Valerie.Chaney@molinahealthcare.com
San Diego	Brittney Aguilar	916-216-9882	Brittney.Aguilar@molinahealthcare.com

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