

Provider Bulletin

Molina Healthcare of California

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August 25, 2026

- ☒ Imperial
- ☒ Riverside
- ☒ San Bernardino
- ☒ Los Angeles
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- ☒ San Diego

Provider Bulletin Summary

August 3–21, 2026

This is an advisory notification to Molina Healthcare of California (MHC) network providers applicable to all lines of business.

What you need to know:

Dear Provider,

This Provider Bulletin Summary highlights recent provider communications and is intended to help providers stay up to date on the latest information from Molina Healthcare of California.

Please note:

- Provider Bulletins are posted online throughout the month as they become available.
- While most communications are included in this summary, urgent or time-sensitive Provider Bulletins may be distributed separately when immediate provider awareness or action is required.
- This summary includes only communications published during the current reporting period. Previously distributed Provider Bulletins remain accessible on the MHC provider website.
- **For complete details, implementation timelines, requirements, and related resources, please refer to the individual Provider Bulletins available online.**

Thank you for your continued partnership and commitment to compliance.

Provider action

Providers are responsible for reviewing Provider Bulletins online to ensure compliance with all regulatory requirements and policy changes.

Bulletins are available on the MHC provider website for each line of business or through the Availity Essentials portal:

- **Medi-Cal Provider Bulletins:**
MolinaHealthcare.com/providers/ca/medicaid/comm/bulletin.aspx
- **Marketplace Provider Bulletins:**
MolinaMarketplace.com/marketplace/ca/en-us/Providers/Communications/Provider-Bulletin.aspx
- **Medicare Provider Bulletins:**
MolinaHealthcare.com/providers/common/medicare/CAMedicareBulletin.aspx
- **Availity Essentials portal:**
availity.com/providers/

Subscribe to email notifications:

If you would like to receive Provider Bulletins by email, submit this form or contact your Provider Relations representative to learn more:

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Summary of Provider Bulletins published on the MHC provider website:

Date Posted	Title	Audience	Line of Business	Summary
08/10/2026	Pediatric specialty care referrals in San Diego County	• IPA/MSO Primary Care • IPA/MSO Specialists • Direct Primary Care • Direct Specialists • Behavioral Health • ECM/CS • Ancillary • CBAS • SNF/LTC • Hospitals	• Medi-Cal	All pediatric specialty care referrals for Medi-Cal members under 18 in San Diego County must be directed to Rady Children's Specialists of San Diego. Exceptions requiring prior authorization and exclusions from certain services like ABA/BHT and DME.
08/13/2026	Stay informed: Medi-Cal Rx updates and provider enrollment reminder	• IPA/MSO Primary Care • IPA/MSO Specialists • Direct Primary Care • Direct Specialists • Behavioral Health • ECM/CS • Ancillary • CBAS • SNF/LTC	• Medi-Cal	Prescribers and pharmacists must be enrolled as Medi-Cal providers to receive reimbursement for Medi-Cal Rx prescriptions. Providers are encouraged to verify enrollment status via the PAVE portal, and review recent Medi-Cal Rx updates, including coverage changes and claim submission requirements.
08/13/2026	Reminder regarding charges for forms and information requests	• IPA/MSO Primary Care • IPA/MSO Specialists • Direct Primary Care • Direct Specialists • Behavioral Health • ECM/CS • Ancillary • CBAS • SNF/LTC	• Medi-Cal	Providers may not charge Medi-Cal members for completing forms or providing information needed to support claims, appeals, or public benefit eligibility. This reminder reinforces compliance with California Health & Safety Code Section 123114.
08/14/2026	Community baby showers: Sacramento, Chula Vista, Long Beach, Indio	• Direct Primary Care • Direct Specialists • ECM/CS • Ancillary	• Medi-Cal • Marketplace	Molina is hosting Community Baby Showers for pregnant individuals and those up to one year postpartum at Molina One-Stop Help Centers in Sacramento (9/10/26), Chula Vista (9/24/26), Long Beach (10/1/26), and Indio (10/22/26). Events are open to the community and advance RSVP is encouraged. See attached flyers online for additional event details.
08/18/2026	Responsibilities for annual cognitive health assessment for eligible members 65 years of age or older – APL 26-014	• IPA/MSO Primary Care	• Medi-Cal	APL 26-014 outlines updated requirements for annual cognitive health assessments for eligible members age 65 and older. The update emphasizes early detection of cognitive impairments like Alzheimer's disease and outlines provider responsibilities and billing guidelines.
08/20/2026	Subacute care facilities – long-term care benefit under managed care – APL 26-011	• SNF/LTC	• Medi-Cal	APL 26-011 provides updated guidance for Subacute Care Facility long-term care services under Medi-Cal managed care, including coverage requirements and provider responsibilities under CalAIM.

08/20/2026	Intermediate care facilities for individuals with developmental disabilities – long-term care benefit under managed care – APL 26-012	• SNF/LTC	• Medi-Cal	APL 26-012 outlines updated requirements for long-term care services provided by Intermediate Care Facilities for Individuals with Developmental Disabilities under Medi-Cal managed care.
08/20/2026	Long-term services and supports (LTSS) provider open hours	• SNF/LTC	• Medi-Cal	LTSS providers are invited to attend a virtual open hours session on September 29, 2026, from 12:00 to 1:00 p.m. Providers may submit questions in advance and are encouraged to register online.
08/21/2026	Skilled nursing facilities – long term care benefit under managed care – APL 26-010	• SNF/LTC	• Medi-Cal	APL 26-010 outlines updated policies, procedures, and provider responsibilities for skilled nursing facility long-term care services under Medi-Cal managed care.

What if you need assistance?

If you have any questions regarding the notification, please contact your Molina Provider Relations Representative below.

Service County Area	Provider Relations Representative	Contact Number	Email Address
Los Angeles	Clemente Arias Velma Castillo Sandra Flores Sukjin (John) Kang	562-233-1753 626-721-3089 562-266-6011 951-970-4093	Clemente.Arias@molinahealthcare.com Velma.Castillo@molinahealthcare.com Sandra.Flores1@molinahealthcare.com Sukjin.Kang@molinahealthcare.com
Orange	Maria Guimoye	562-783-0005	Maria.Guimoye@molinahealthcare.com
Sacramento	Johonna Eshalomi Angelina Gudino	916-268-1418 562-459-0762	Johonna.Eshalomi@molinahealthcare.com Angelina.Gudino@molinahealthcare.com
Inland Empire/Imperial	Cynthia Bustamante Luana McIver	619-693-0404 909-454-4247	Cynthia.Bustamante@molinahealthcare.com Luana.Mciver@molinahealthcare.com
San Diego	Christian Hernandez	619-669-3307	Christian.Hernandez@molinahealthcare.com
Behavioral Health	Representative	Contact Number	Email Address
Behavioral Health	Patricia Melendez Vanessa Lomeli	951-447-7585 909-419-3026	Patricia.Melendez@molinahealthcare.com Vanessa.Lomeli2@molinahealthcare.com
California Facilities (Hospitals, SNFs, CBAS, ICF/DD & ASC Providers)	Facility Representative	Contact Number	Email Address
Los Angeles	Laura Gonzalez	562-549-4887	Laura.Gonzalez3@molinahealthcare.com
Riverside, San Bernardino	MiMi Howard	562-455-3754	Smimi.Howard@molinahealthcare.com
Imperial, Sacramento	Valerie Chaney	714-305-9008	Valerie.Chaney@molinahealthcare.com
San Diego	Brittney Aguilar	916-216-9882	Brittney.Aguilar@molinahealthcare.com

If you are not contracted with Molina and your fax number is not shared with a contracted provider, and you wish to opt out of receiving the MHC Provider Bulletin, please email mhcproviderbulletin@molinahealthcare.com.

Please include the provider's name, NPI, county, and fax number, and you will be removed within 30 days.

Molina Healthcare of California: 200 Oceangate, Suite 100, Long Beach, CA 90802