

Provider Bulletin

Molina Healthcare of California

MolinaHealthcare.com/CA

December 30, 2025

- Imperial
- Riverside
- San Bernardino
- Los Angeles
- Orange
- Sacramento
- San Diego

Provider Bulletin Summary

December 17–30, 2025

This is an advisory notification to Molina Healthcare of California (MHC) network providers applicable to all lines of business.

What you need to know:

Dear Provider,

MHC will now distribute a Provider Bulletin every other Tuesday summarizing all provider communications posted to our website.

Please note:

- MHC will continue to post updates online as they become available throughout the month.
- This summary includes only items published during the current cycle; previously released Provider Bulletins remain accessible on the MHC provider website or through the Availity Essentials portal.
- **This summary is not a substitute for the complete Provider Bulletin content. Full details, implementation timelines, and requirements are available online.**

Thank you for your continued partnership and commitment to compliance.

Provider Action

Providers are responsible for reviewing Provider Bulletins online to ensure compliance with all regulatory requirements and policy changes.

Bulletins are available on the MHC provider website for each line of business or through the Availity Essentials portal:

- **Medi-Cal Provider Bulletins:**
MolinaHealthcare.com/providers/ca/medicaid/comm/bulletin.aspx
- **Marketplace Provider Bulletins:**
MolinaMarketplace.com/marketplace/ca/en-us/Providers/Communications/Provider-Bulletin.aspx
- **Medicare Provider Bulletins:**
MolinaHealthcare.com/providers/comm_on/medicare/CAMedicareBulletin.aspx
- **Availity Essentials portal:**
availity.com/providers/

Subscribe to email notifications:

If you would like to receive Provider Bulletins by email, submit this form or contact your Provider Relations representative to learn more:

qfreeaccountssjc1.az1.qualtrics.com/jfe/form/SV_b4naTMFNV5055Ou



Summary of Provider Bulletins published on the MHC provider website:

Date Posted	Title	Audience	Line of Business	Summary
12/17/2025	Last Chance to Meet Compliance Culturally and Linguistically Appropriate Services Training IE LA SAC SD	<ul style="list-style-type: none"> • All Provider Types 	<ul style="list-style-type: none"> • Medi-Cal 	Providers must complete the mandatory Culturally and Linguistically Appropriate Services (CLAS) training required by the California Department of Health Care Services, by December 31, 2025 .
12/17/2025	Comprehensive Health Interventions for Lifelong Development (CHILD) Trainings IE LA SAC SD	<ul style="list-style-type: none"> • Medical Group/ IPA/MSO • Primary Care IPA/MSO 	<ul style="list-style-type: none"> • Medi-Cal 	Mandatory pediatric preventive screening trainings required by California law for Medi-Cal primary care providers serving patients aged 0-20 years are available on the Molina Medi-Cal website.
12/18/2025	2026 Provider Manual Updates IM IE LA OC SAC SD	<ul style="list-style-type: none"> • All Provider Types 	<ul style="list-style-type: none"> • Medi-Cal • Marketplace • Medicare 	The 2026 Provider Manuals for all lines of business were published on November 14, 2025. Please review the manual on the applicable provider website for your contracted line of business.
12/23/2025	Medi-Cal Managed Care Health Plan Responsibilities for Non-Specialty Mental Health Services and Provider Education Requirement APL 24-012 IE LA SAC SD	<ul style="list-style-type: none"> • All Provider Types 	<ul style="list-style-type: none"> • Medi-Cal 	Molina must provide or arrange Non-Specialty Mental Health Services. Coverage applies to adults with mild-to-moderate conditions, all members under 21 (EPSDT), and individuals with potential mental health disorders. Providers should assist with screenings, referrals and coordinate timely care.
12/23/2025	Alternative Format Selection for Members with Visual Impairments APL 25-016 IE LA SAC SD	<ul style="list-style-type: none"> • All Provider Types 	<ul style="list-style-type: none"> • Medi-Cal 	Molina will use members' preferred communication format (e.g., large print, Braille, audio) for all notice. Providers should assist members who have difficulty reading printed materials by informing them of their right to request alternative formats.
12/23/2025	Informational Bulletin Regarding Emergency Declaration Multiple Severe Weather Events in 2025 IM IE	<ul style="list-style-type: none"> • All Provider Types 	<ul style="list-style-type: none"> • Medi-Cal • Marketplace • Medicare 	State of emergency declared due to multiple severe weather events in 2025 affecting various counties.
12/24/2025	Clinical Contact Information Request IM IE LA OC SAC SD	<ul style="list-style-type: none"> • Medical Group/ IPA/MSO • Primary Care IPA/MSO • IPA Specialists 	<ul style="list-style-type: none"> • Medi-Cal • Marketplace • Medicare 	Requests providers to submit designated contact information for Appeals, Grievances, and Quality Improvement Organization functions by January 2, 2026 , to improve clinical information request handling.
12/26/2025	Informational Bulletin Regarding Emergency Declaration December Storms IE LA OC SD	<ul style="list-style-type: none"> • All Provider Types 	<ul style="list-style-type: none"> • Medi-Cal • Marketplace • Medicare 	State of emergency declared on December 24, 2025, due to severe storms affecting several counties.

If you are not contracted with Molina and your fax number is not shared with a contracted provider, and you wish to opt out of receiving the MHC Provider Bulletin, please email mhcproviderbulletin@molinahealthcare.com. Please include the provider's name, NPI, county, and fax number, and you will be removed within 30 days.

What if you need assistance?

If you have any questions regarding the notification, please contact your Molina Provider Relations Representative below.

Service County Area	Provider Relations Representative	Contact Number	Email Address
Los Angeles County	Clemente Arias Elias Gomez Velma Castillo Anisha Brar	562-233-1753 562-723-9760 626-721-3089 562-756-1347	Clemente.Arias@molinahealthcare.com Elias.Gomez@molinahealthcare.com Velma.Castillo@molinahealthcare.com Anisha.Brar@molinahealthcare.com
Los Angeles / Orange County	Maria Guimoye	562-783-0005	Maria.Guimoye@molinahealthcare.com
Sacramento County	Johonna Eshalomi	916-268-1418	Johonna.Eshalomi@molinahealthcare.com
San Bernardino County	Luana McIver	909-454-4247	Luana.Mciver@molinahealthcare.com
San Bernardino / Riverside County	Vanessa Lomeli	909-419-3026	Vanessa.Lomeli2@molinahealthcare.com
Riverside County	Patricia Melendez	951-447-7585	Patricia.Melendez@molinahealthcare.com
San Diego / Imperial County	Brigitte Maldonado Christian Hernandez	760-421-1466 N/A	Brigitte.Maldonado@molinahealthcare.com Christian.Hernandez@molinahealthcare.com

California Facilities (Hospitals, SNFs, CBAS, ICF/DD & ASC Providers)	Facility Representative	Contact Number	Email Address
Los Angeles County	Melessa Belcher	714-813-8522	Melessa.Belcher@molinahealthcare.com
Imperial, San Diego & Sacramento	Brittney Aguilar	916-216-9882	Brittney.Aguilar@molinahealthcare.com
Riverside & San Bernardino	MiMi Howard	562-455-3754	Smimi.Howard@molinahealthcare.com

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