

THIS CA UPDATE HAS BEEN SENT TO THE FOLLOWING:**COUNTIES:**

- Imperial
- Riverside/San Bernardino
- Los Angeles
- Orange
- Sacramento
- San Diego

LINES OF BUSINESS:

- Molina Medi-Cal Managed Care
- Molina Medicare Options Plus
- Molina Marketplace (Covered CA)

PROVIDER TYPES: **Medical Group/ IPA/MSO****Primary Care**

- IPA/MSO
- Directs

Specialists

- Directs
- IPA

 Hospitals**Ancillary**

- CBAS
- SNF/LTC
- DME
- Home Health
- Other

Go Live Communication – Medicare MCG Advanced Imaging Cite

This is an advisory notification to Molina Healthcare of California (MHC) network providers.

ANNOUNCEMENT

Molina is excited to announce as of, **January 11, 2023** we are live with Medicare MCG Advanced Imaging Cite AutoAuth

SCOPE INCLUSION

Medicare Providers now have the ability to utilize MCG Cite AutoAuth for Advanced Imaging Authorization Requests.

Below is a description of the new MCG Cite AutoAuth feature.

What is MCG Cite AutoAuth:

- Allows providers to receive an expedited, often immediate response to prior authorization requests submitted through the Molina Provider Portal by attaching the relevant MCG Care Guideline content to each preauthorization request.
- Automatically:
 - Performs the clinical review for the requested procedure
 - Approves authorizations that meet clinical criteria
 - Identifies potential duplicate authorization service request and pends those requests for clinical staff to review
 - Utilizes business rules to pend authorization requests that Molina has elected to always be reviewed by UM staff
 - Sends authorization request and supporting documentation to UMK2 with CAA-A or CAA-P tag so that UM staff can easily identify AutoAuth faxes as well as whether the request was approved or pended
 - Creates an episode in CareWebQI that UM staff can review and/or update as necessary
 - Creates episode summary details in QNXT clinical notes
 - Updates authorization header and service line status
- This method of submission will be an alternative to the existing fax/phone/email process. This system will provide more efficient processing of your authorization request, and the status of the authorization will be available immediately upon completion of your submission.

If you wish to learn more about MCG Cite AutoAuth, please visit the MCG Website at: <http://www.mcg.com> or call 888-464-4746.

QUESTIONS

If you have any questions regarding the notification, please contact your Molina Provider Services Representative. Please refer to the phone numbers listed below:

Service County Area	Provider Services Representative	Contact Number	Email Address
California Hospital Systems	Deletha Foster	909-577-4351	Deletha.Foster@molinahealthcare.com
	Shelly Lilly	858-614-1586	Michelle.Lilly@molinahealthcare.com
Los Angeles	Clemente Arias	562-517-1014	Clemente.Arias@molinahealthcare.com
Los Angeles / Orange County	Maria Guimoye	562-549-4390	Maria.Guimoye@molinahealthcare.com
Sacramento	Jennifer Rivera Carrasco	562-542-2250	Jennifer.RiveraCarrasco@molinahealthcare.com
San Bernardino	Luana McIver	909-501-3314	Luana.Mciver@molinahealthcare.com
San Bernardino / Riverside County	Vanessa Lomeli	909-577-4355	Vanessa.Lomeli2@molinahealthcare.com
San Diego / Imperial County	Briana Givens	562-549-4403	Briana.Givens@molinahealthcare.com
	Carlos Liciaga	858-614-1591	Carlos.Liciaga@molinahealthcare.com
	Salvador Perez	562-549-3825	Salvador.Perez@molinahealthcare.com

If you are not contracted with Molina and wish to opt out of the Just the Fax, email: mhcproviderjustthefax@molinahealthcare.com
Please include provider name and fax number and you will be removed within 30 days.