Provider Bulletin

Molina Healthcare of California

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January 27, 2026

Availity Essentials Access to Third-Party Billers

This is an advisory notification to Molina Healthcare of California (MHC) network providers applicable to all lines of business.

What you need to know:

Molina is encouraging third-party billers to use the Availity Essentials portal for business-related functions such as eligibility checks, claims inquiries, and authorization submissions. The portal now includes enhanced features, including larger file uploads, faster processing, expanded auto-approval of CPT codes, and real-time status notifications, to help reduce administrative delays and support timely access to care.

For full registration instructions and a detailed overview of these enhancements, please see the attached document.

Provider Action

Third-party billers should begin using the Availity Essentials portal immediately. If your organization needs assistance registering with Availity, please refer to the resources below.

- Register and Get Started with Availity Essentials
- Register your billing service organization

What if you need assistance?

If you have any questions regarding the notification, please contact your Molina Provider Relations Representative.

MOLINA HEALTHCARE

Availity Essentials access to third-party billers

Molina Healthcare, Inc. is pleased to share some exciting news with our third-party billers. There is a more efficient, user-friendly way to handle your Molina transactions. We highly encourage you to use our Availity Essentials Portal for business-related functions, such as eligibility, claims inquiries and authorizations, rather than calling our Contact Center.

To register as a third-party biller, click the Availity Portal Link.

We understand this represents a change for you and have enhanced our portal to address historical concerns and ensure a more seamless user experience:

- You can now upload larger files—up to 640MB.
- Processing is faster, with files being pulled every 5 minutes.
- Real-time email alerts on status updates are available.
- More CPT codes are now auto approved, reducing paperwork.
- Clinical information is required during authorization submission to ensure timely processing.

At Molina, our goal is to make doing business with us easier. By using Availity, your team can check claim statuses, submit authorization requests faster, track status updates in real-time, and reduce delays caused by fax transmission or manual processes, resulting in faster turnaround times. This means our members will receive quicker access and improved continuity of care. Ultimately, it's designed to make your workflow more efficient and transparent.

We're happy to assist you through the registration process or provide training materials and tip sheets. The links below will help you get started with registering, setting up your organization and accessing other helpful reference guides: Getting Started with Availity. Step-by-step instructions are also available at Register your billing service organization.

Thank you for your cooperation and understanding as we transition to this more efficient method of operations. We believe it will greatly benefit your office, and our mutual goal of providing excellent care for our members!

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