# **Provider Bulletin**

#### Molina Healthcare of California

molinahealthcare.com/members/ca/en-us/health-care-professionals/home.aspx

April 21, 2025

⊠ Riverside

⊠ San Bernardino

 $\boxtimes$  Los Angeles

oxtimes San Diego

## **Provider Email Campaign**

This is an advisory notification to Molina Healthcare of California (MHC) network providers applicable to all lines of business.

#### What you need to know:

Dear Provider.

**Great news!** MHC is transitioning to a new email communications platform to improve our provider communication experience and ensure timely delivery of important updates.

Important Reminder: All contracted providers must receive provider bulletin communications, which may include regulatory updates, process changes, and health plan announcements. To ensure uninterrupted communication:

- If you have previously opted to receive email communications instead of fax and wish to continue receiving emails, and want to continue, please update your information using the link or QR code provided.
- If you are currently receiving communications via fax and would like to change to email, please use the link or QR code to submit the required information.

Important Note: If multiple providers share a fax number, faxes may continue unless each provider updates their email preferences individually. To avoid continued fax delivery, please ensure each provider using the shared fax number has submitted their email preferences.

We appreciate your cooperation and patience as we implement this new platform. If you have any questions, please feel free to contact us.

### **Provider Action**

Please use the link or scan the QR code below to update your contact information:

<u>qfreeaccountssjc1.az1.qualtrics.com/jfe/f</u> <u>orm/SV\_b4naTMFNV5055Ou</u>





## What if you need assistance?

If you have any questions regarding the notification, please contact your Molina Provider Relations Representative below.

Service County Area	Provider Relations Representative	Contact Number	Email Address
Los Angeles County	Clemente Arias	562-517-1014	Clemente.Arias@molinahealthcare.com
	Daniel Amirian	562-549-4809	Daniel.Amirian@molinahealthcare.com
	Elias Gomez	562-517-0445	Elias.Gomez@molinahealthcare.com
Los Angeles / Orange County	Maria Guimoye	562-549-4390	Maria.Guimoye@molinahealthcare.com
Sacramento County	Johonna Eshalomi	279-895-9354	Johonna.Eshalomi@molinahealthcare.com
San Bernardino County	Luana McIver	909-501-3314	Luana.Mciver@molinahealthcare.com
San Bernardino / Riverside County	Vanessa Lomeli	909-577-4355	Vanessa.Lomeli2@molinahealthcare.com
Riverside County	Patricia Melendez	562-549-3957	Patricia.Melendez@molinahealthcare.com
San Diego / Imperial County	Lincoln Watkins	858-974-1758	Lincoln.Watkins@molinahealthcare.com
	Tan Do	858-287-4869	Tan.Do@molinahealthcare.com

California Facilities (Hospitals, SNFs, CBAS, ICF/DD & ASC Providers)	Facility Representative	Contact Number	Email Address
San Diego, Sacramento, & Imperial California Facilities	Dolores Garcia	562-549-4900	Dolores.Garcia@molinahealthcare.com
Los Angeles, California Facilities	Laura Gonzalez	562-549-4887	Laura.Gonzalez3@molinahealthcare.com
Riverside & San Bernardino, California Facilities	MiMi Howard	562-549-3532	Smimi.Howard@molinahealthcare.com

If you are not contracted with Molina and your fax number is not shared with a contracted provider, and you wish to opt out of receiving the MHC Provider Bulletin, please email <a href="mailto:mhcproviderbulletin@molinahealthcare.com">mhcproviderbulletin@molinahealthcare.com</a>.