Provider Bulletin

Molina Healthcare of California molinahealthcare.com/members/ca/en-us/health-careprofessionals/home.aspx

July 3, 2025

Member Privacy

This is an advisory notification to Molina Healthcare of California (MHC) network providers applicable to all lines of business.

What you need to know:

Molina Healthcare of California is committed to protecting the privacy and well-being of our members and supporting our network providers in delivering trusted care to their patients. We understand there have been recent concerns within the healthcare community regarding the potential sharing of personal information, such as immigration or documentation status, to and by federal agencies.

We want to assure you that Molina does not impermissibly share member information related to immigration status. Such information is safeguarded with the same strict confidentiality as other protected health information (PHI) under HIPAA and state law.

Molina Healthcare will continue to:

- Uphold member confidentiality and privacy protections;
- Closely monitor any developments affecting member rights or safety;
- Reaffirm our support for providers serving diverse and immigrant communities.

To help address questions or concerns your patients may have about eligibility or privacy, we encourage you to review and share the California Department of Health Care Services (DHCS) Medi-Cal Immigrant Eligibility Frequently Asked Questions (FAQs).

This DHCS resource outlines:

- Medi-Cal eligibility for immigrants, regardless of documentation status;
- Strong privacy protections in place to safeguard member data;
- Clear messaging to reassure members that accessing Medi-Cal will not affect their immigration status.

Thank you for your commitment to equitable, accessible, and compassionate care. Molina remains dedicated to supporting you and the communities you serve.

Imperial
Riverside
San Bernardino
Los Angeles
Orange
Sacramento
San Diego

Provider Action

Access the DHCS FAQs here: dhcs.ca.gov/keep-your-Medi-Cal/Pages/Medi-Cal-Immigrant-Eligibility-FAQs.aspx



What if you need assistance?

If you have any questions regarding this bulletin notification, please contact your Molina Provider Representative below.

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If you are not contracted with Molina and your fax number is not shared with a contracted provider, and you wish to opt out of receiving the MHC Provider Bulletin, please email mhcproviderbulletin@molinahealthcare.com.

Please include the provider's name, NPI, county, and fax number, and you will be removed within 30 days.

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