

Provider Bulletin

Molina Healthcare of California

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September 18, 2024

- ☒ Imperial
- ☒ Riverside
- ☒ San Bernardino
- ☒ Los Angeles
- ☐ Orange
- ☐ Sacramento
- ☒ San Diego

ReferWell

This is an advisory notification to Molina Healthcare of California (MHC) network providers applicable to the Medicare line of business.

What you need to know:

MHC is dedicated to providing our members with the highest quality healthcare experience. Preventive care is crucial for the early detection of serious health conditions, and we are partnering with ReferWell to support our members in staying up to date with their preventive screenings.

Through this partnership, ReferWell is launching an outreach program to assist MHC members who are overdue for essential services, including Annual Wellness Visits, Breast Cancer Screenings, and Colorectal Cancer Screenings. ReferWell's care navigators will contact these members and may also collaborate directly with MHC network providers and offices to coordinate the scheduling of these vital services.

ReferWell streamlines the process by scheduling in-network appointments for patients and using their technology to send automatic appointment confirmations and reminders. This reduces the administrative workload for provider offices and helps minimize patient no-show rates. The program aims to close gaps in care, enhance care delivery integration, and capture valuable patient feedback. The feedback and screening results are then shared with the patient's primary care provider, ensuring continuity of care.

When this is happening:

September 16, 2024

Provider Action

No provider action is required.



What if you need assistance?

If you have any questions, concerns, or member feedback, please contact your Molina Provider Relations Representative below.

Service County Area	Provider Relations Representative	Contact Number	Email Address
Los Angeles County	Clemente Arias	562-517-1014	Clemente.Arias@molinahealthcare.com
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	Daniel Amirian	562-549-4809	Daniel.Amirian@molinahealthcare.com
	Anita White	562-980-3947	Princess.White@molinahealthcare.com
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Sacramento County	Johonna Eshalomi	279-895-9354	Johonna.Eshalomi@molinahealthcare.com
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San Bernardino County	Luana McIver	909-501-3314	Luana.Mciver@molinahealthcare.com
San Bernardino / Riverside County	Vanessa Lomeli	909-577-4355	Vanessa.Lomeli2@molinahealthcare.com
Riverside County	Patricia Melendez	562-549-3957	Patricia.Melendez@molinahealthcare.com
San Diego / Imperial County	Salvador Perez	562-549-3825	Salvador.Perez@molinahealthcare.com
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	Lincoln Watkins	858-300-7722	Lincoln.Watkins@molinahealthcare.com

California Facilities (Hospitals, SNFs, CBAS, ICF/DD & ASC Providers)	Facility Representative	Contact Number	Email Address
Imperial, San Diego & Sacramento	Teresa Suarez	562-549-3782	Teresa.Suarez2@molinahealthcare.com
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Riverside & San Bernardino	Mimi Howard	562-549-3532	Smimi.Howard@molinahealthcare.com

If you are not contracted with Molina and wish to opt out of the MHC Provider Bulletin, email mhcproviderbulletin@molinahealthcare.com. Please include the provider's name, NPI, county, and fax number, and you will be removed within 30 days.