

Provider Bulletin

Molina Healthcare of California

molinahealthcare.com/members/ca/en-us/health-care-professionals/home.aspx

September 24, 2025

- ☐ Imperial
- ☐ Riverside
- ☐ San Bernardino
- ☐ Los Angeles
- ☐ Orange
- ☐ Sacramento
- ☒ San Diego

Reminder: Use Molina's Provider Online Directory to Find In-Network Providers

This is an advisory notification to Molina Healthcare of California (MHC) network providers applicable to all lines of business.

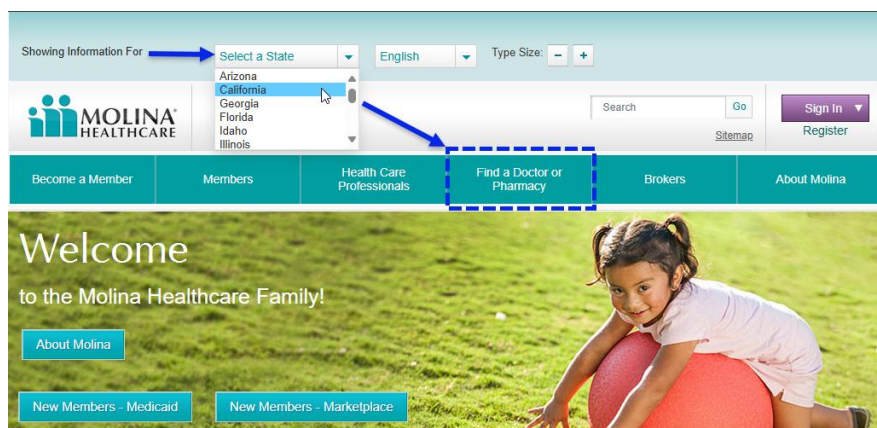
What you need to know:

Molina Healthcare would like to remind providers of the importance of referring members to participating (PAR) providers within the Molina network. Referrals to in-network providers help ensure members receive coordinated, cost-effective care and support compliance with Molina's policies.

When making referrals, please use Molina's Provider Online Directory (POD), a resource designed to help you quickly identify the most appropriate PAR providers.

How to access Molina's POD:

1. Go to molinahealthcare.com/
2. Select the appropriate State
3. Click Find a Doctor or Pharmacy



Provider Action

Providers should use Molina's POD to locate in-network providers by specialty, location and more. Additionally, providers can confirm prior authorization (PA) requirements and submit authorization requests online.

Please visit the PA LookUp Tool to confirm PA requirements: molinahealthcare.com/providers/ca/medicaid/palookup

Submit electronic authorization requests using Molina's Availity portal:

1. Log in to Availity Provider Portal: provider.molinahealthcare.com/
2. On the top menu bar, hover over "Patient Registration"
3. Select the "Authorizations & Referrals" option
4. Select the appropriate authorization or referral inquiry/request
5. Attach required clinical documentation with your request

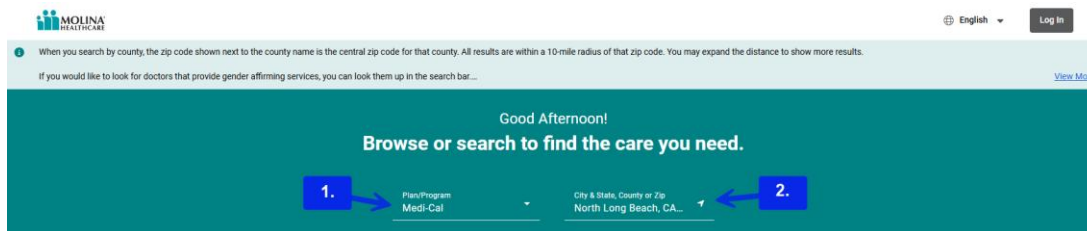
For assistance registering with Availity Essentials, visit Availity Customer Support: availity.com/customer-support/

Thank you for your continued partnership and commitment to quality care.



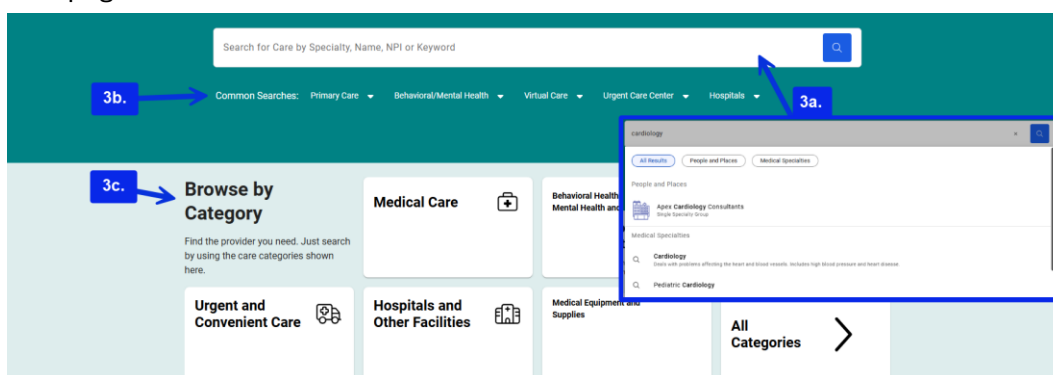
How to search for in-network providers on Molina's POD:

1. Select the Program you wish to browse.
2. Enter the City/State, County or Zip code you wish to search for services in.



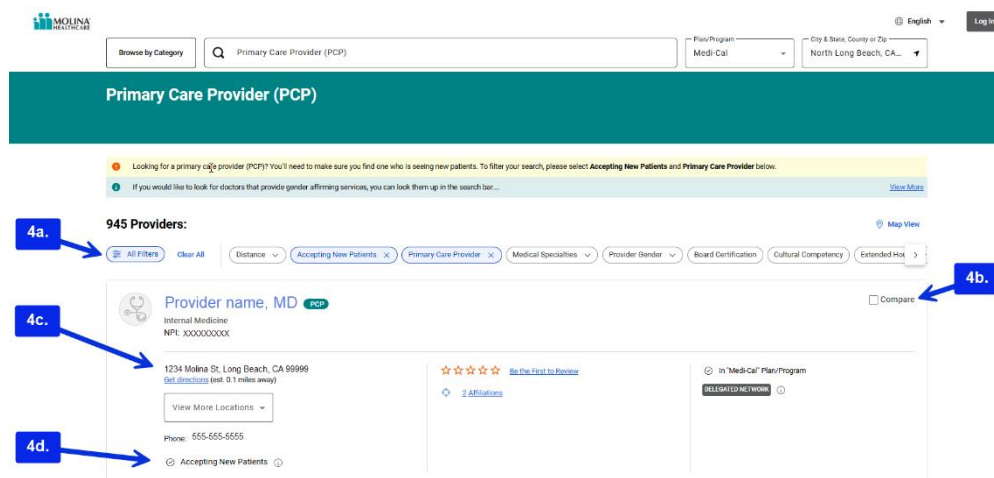
3. Homepage Searches: Three basic search options

- a. **Search Bar** – Allows user to type in Specialty, Name, NPI, Keyword, and Phone number to find results. It also presents an autosuggest drop-down box with options to help clarify the intent of the search (i.e., Names (People or Places), Specialties, Procedures) and allow the user to select a more specific search.
- b. **Common Searches** – Allow users the ability to quickly run a targeted search from the Home page. The links will reflect up to 6 most commonly searched specialties.
- c. **Browse by Category** – A guided search/navigation method that gives users the option to view listings of common specialties and procedures or other configured categories of health care from a prominent location on the Home page.



4. Search Results Page: Scroll through the results generated and click on the provider's name to view detailed information.

- a. Filters to narrow your search:
 - i. Note for Distance: Default search is set at 10 miles you can expand or narrow this.
- b. Compare Feature
- c. Contact Information
- d. If the Provider is Accepting New Patients or Not



If you are not contracted with Molina and your fax number is not shared with a contracted provider, and you wish to opt out of receiving the MHC Provider Bulletin, please email mhcproviderbulletin@molinahealthcare.com.

Please include the provider's name, NPI, county, and fax number, and you will be removed within 30 days.

Molina Healthcare of California: 200 Oceangate, Suite 100, Long Beach, CA 90802

What if you need assistance?

If you have any questions regarding the notification, please contact your Molina Provider Relations Representative below.

Service County Area	Provider Relations Representative	Contact Number	Email Address
Los Angeles County	Clemente Arias Elias Gomez Velma Castillo	562-233-1753 562-723-9760 626-721-3089	Clemente.Arias@molinahealthcare.com Elias.Gomez@molinahealthcare.com Velma.Castillo@molinahealthcare.com
Los Angeles / Orange	Maria Guimoye	562-783-0005	Maria.Guimoye@molinahealthcare.com
Sacramento County	Johonna Eshalomi	916-268-1418	Johonna.Eshalomi@molinahealthcare.com
San Bernardino County	Luana McIver	909-454-4247	Luana.Mciver@molinahealthcare.com
San Bernardino / Riverside	Vanessa Lomeli	909-419-3026	Vanessa.Lomeli2@molinahealthcare.com
Riverside County	Patricia Melendez	951-447-7585	Patricia.Melendez@molinahealthcare.com
San Diego / Imperial	Brigitte Maldonado	760-421-1466	Brigitte.Maldonado@MolinaHealthcare.com
San Diego County	Tan Do Rita Weldy	858-287-4869 619-403-7773	Tan.Do@molinahealthcare.com Rita.Weldy@molinahealthcare.com

California Facilities (Hospitals, SNFs, CBAS, ICF/DD & ASC Providers)	Facility Representative	Contact Number	Email Address
Los Angeles County	Melessa Belcher	714-813-8522	Melessa.Belcher@molinahealthcare.com
Imperial, San Diego & Sacramento	MiMi Howard Laura Gonzalez, Manager	562-455-3754 562-325-0368	Smimi.Howard@molinahealthcare.com Laura.Gonzalez3@molinahealthcare.com
Riverside & San Bernardino	MiMi Howard	562-455-3754	Smimi.Howard@molinahealthcare.com

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