



# Provider Newsflash



A fax bulletin for the Molina Healthcare of Washington Provider Network

## **Molina Healthcare, Inc. Process Update: Medicare Authorizations FAX NUMBER UPDATE**

### **Effective: April 5, 2021**

Molina Healthcare Inc., Medicare, has changed its toll-free fax number. The new toll-free fax number for submission for Molina Healthcare of Washington's Medicare Options Plus HMO SNP Plan are listed below:

All Physical Health and Behavioral Health inpatient auths / concurrent reviews / admission notifications / discharge notifications for MMP and Medicare members:

- **Fax Number: 1-844-834-2152**

All Physical Health and Behavioral Health Prior Authorizations for MMP members:

- **Fax Number: 1-844-251-1451**

All Physical Health and Behavioral Health Prior Authorizations for Medicare members:

- **Fax Number: 1-844-251-1450**

### **OUTPATIENT REQUESTS**

The process for obtaining prior authorization has not changed. Complete a Prior Authorization Request Form with all pertinent information and medical notes as applicable.

### **INPATIENT REQUESTS**

The process for obtaining initial authorization and continued stay authorization has not changed. Please continue to submit admission notifications and continued stay clinical per the current requirements.

### **ADVANCED IMAGING AND TRANSPLANT REQUESTS**

The process for obtaining prior authorization for imaging and transplant requests has not changed. Complete a Prior Authorization Request Form with all pertinent information and medical notes as applicable and fax to:

- **ADVANCED IMAGING FAX: 1-877-731-7218**
- **TRANSPLANT FAX: 1-877-813-1206**

This is *only* a change in the fax number utilized to submit for prior authorization and/or notification of admission and clinical for UM review.