Update: MCG Cite AutoAuth Service for Medicare Providers
New Go-Live Announced: 1/11/2023
(Medicare)

Molina Healthcare of Washington (Molina) expansion of Cite AutoAuth self-service method for Medicare is now scheduled to go live on **January 11, 2023.**

Cite AutoAuth can be accessed via the Availity Single Sign-on and Legacy provider portal and is available 24 hours per day/7 days per week. This method of submission is strongly encouraged as your primary submission route although the existing fax, phone and email methods of submission are still available. The Cite AutoAuth method will provide quicker and more efficient processing of your authorization request, and the status of the authorization will be available immediately upon completion of your submission.

What is Cite AutoAuth and how does it work?

By attaching the relevant care guideline content to each PA request and sending it directly to Molina, providers will receive an expedited, often immediate, response. Through a customized rules engine, Cite AutoAuth compares Molina's specific criteria to the clinical information and attached guideline content to the procedure to determine potential for auto authorization.

Self-services available via the Cite AutoAuth tool include, but are not limited to MRIs, CTs and PET scans. To see the full list of imaging codes that require PA, refer to the PA Code LookUp Tool at:

https://www.molinahealthcare.com/members/wa/en-us/health-care-professionals/home.aspx

We thank you for your patience during this time and apologize for any inconvenience caused.

Thank you for serving Molina members.