

Vendor Spotlight: ReferWell

Help us keep your Molina Healthcare of Texas patients healthy with ReferWell! Molina Healthcare of Texas is committed to providing our members with the best possible healthcare experience. Preventive care can make all the difference in early detection of a life-threatening disease. ReferWell is helping our Molina Healthcare of Texas members stay current with preventive screenings by sponsoring an outreach program for scheduling assistance. ReferWell's care navigators will contact Molina Healthcare of Texas members who are overdue for an Annual Wellness Visit, Breast Cancer Screening, or Colorectal Cancer Screening. They may also reach out to Molina Healthcare of Texas network providers and offices to coordinate scheduling for these services.

The ReferWell team works with patients to schedule in-network appointments. Their scheduling technology automatically sends appointment confirmations and reminders to the patient, while reducing the administrative burden for provider offices. The program is designed to decrease patient no-show rates, integrate care delivery, and close gaps in care. In addition, ReferWell captures patient feedback and shares it, along with the results of the screening visit, with the patient's primary care provider.

If you have additional questions, concerns or member feedback, please reach out to your Molina Healthcare of Texas contact MHT-QualityImprovement@MolinaHealthCare.Com.