

# Live Issue Resolution:

Provider Service Team Concerns/Updates/Issues/Status (Response within 24 to 48 hours)

**Please send to MFL Servicing Inbox (With completed information listed below):**

[MFLProviderServicesManagement@Molinahealthcare.com](mailto:MFLProviderServicesManagement@Molinahealthcare.com)

- Contact Name, Email, Phone
- Summary of the issue/concern/updates
- Examples of concerns

**“New”** Provider Contract Requests/Status (Response within 24 to 48 hours)

**Please send to MFL Contracting Inbox (With completed information listed below):**

[MFLProviderNetworkManagement@MolinaHealthcare.com](mailto:MFLProviderNetworkManagement@MolinaHealthcare.com)

- Letter of Intent
- Completed W-9

**Please meet your MFL Management Team who is always willing to assist:**

- Mark Fehring, VP, Network Management & Operations  
[Mark.Fehring@molinahealthcare.com](mailto:Mark.Fehring@molinahealthcare.com)
- Joel Izurieta, Director, Provider Engagement Team (Statewide)  
[Joel.Izurieta@MolinaHealthcare.com](mailto:Joel.Izurieta@MolinaHealthcare.com)
- Carla Aguilera, Manager, Provider Engagement Team (Statewide Providers)  
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- Carol Andrews, Manager, Provider Engagement Team (Statewide Hospitals, LTC, Dialysis, Hospice, & SNFs)  
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- Ajinkya Karhu (AJ), Director, Provider Contracts (Statewide)  
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- Michele Snow, Manager, Provider Contracts (Statewide)  
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- Kathleen Moresco, Manager, Hospitals (Statewide)  
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**You Matter  
to Molina**