

Reminder - Medical Dental Claims

All claims for any **Dental Medical services** (i.e.: Oral Surgery, Transplants, etc.) rendered to **Marketplace** members must be submitted to Molina Healthcare.

Claim Submission

- Online: Availity Portal at <u>https://availity.com/molinahealthcare</u>
- Via a clearinghouse, Payer ID #51062
- On paper to:

Molina Healthcare PO Box 22812 Long Beach, CA 90801

Prior Authorizations

Providers should continue to submit prior authorization requests via Availity's secure Web Portal at: <u>https://availity.com/molinahealthcare</u>.

Providers may also use the Prior Authorization Request Form available on Molina's website, <u>www.molinahealthcare.com</u>, and submit it along with pertinent information and medical notes to the Healthcare Services team at: 866-440-9791.

Claim Disputes

Providers disputing a claim previously adjudicated must request such action within one (1) year of Molina's original remittance advice date.

Molina offers the following submission options:

- Availity Essentials portal at: <u>https://www.availity.com/molinahealthcare</u>
- Email to: MFL ProviderAppeals@MolinaHealthcare.com
- Disputes for ten or more claims with the same root cause via email to: MFLClaimsDisputesProjects@MolinaHealthCare.Com
- Mail to: Molina Healthcare of Florida, P.O Box 527450, Miami, FL 33152-7450

If you have any questions, please call Molina at 855-322-4076. Thank you for your continued care of our members!