

# Molina EFT Registration

**Molina Healthcare** is offering more choice in payment methods by partnering with Change Healthcare and ECHO Health, Inc. (ECHO). Quicker reimbursement and more efficient payment reconciliation are high priorities for our providers, and we're excited to offer additional payment solutions.

It is important that you establish your payment preferences with ECHO. To ensure that your payments are routed according to your desired payment methodology.

**Outlined below are the payment options:**

1. **Electronic Funds Transfer (EFT) Payments:** If you are interested in receiving payment via EFT, setting up EFT is a fast and reliable method. In addition to your banking account information, you will need to provide an ECHO payment draft number and payment amount as part of the enrollment authentication. Please note: Payment will appear on your bank statement from Huntington National Bank and ECHO as "HNB – ECHO". To sign up for EFT, through ECHO Health, Inc. for Molina only, visit <https://enrollments.echohealthinc.com/EFTERADirect/MolinaHealthcare>. No fees apply.
2. **Virtual Card Services: NO ACTION IS NECESSARY** to start receiving Virtual Credit Card payments. If you are not currently registered to receive EFT payments, you will default to Virtual Credit Card payments with your Explanation of Payment (EOP). If you have a HIPAA certified fax number on file with ECHO, your office will receive fax notifications; if not, your virtual card will be mailed. Each notification will contain a virtual credit card with a number unique to that payment transaction including an instruction page for processing. The step for processing this payment is similar to how you manually key-in patient payments today. Be sure to enter the payment information for the full amount of the card's value and do so prior to the expiration date on the card. Normal transaction fees apply based on your merchant acquirer relationship. If you do not wish to receive VCC payments, you must opt-out.  
**Important Note:** To opt-out follow the instructions on the VCC payment document. Go to <https://echovcards.com> and enter the information from your virtual card payment. If you do not have a Tax ID, you may reference the number that is displayed in the Tax ID field on the Explanation of Payments you receive.
3. **Medical Payment Exchange (MPX):** If you have enrolled for ECHO's MPX with another payer, are not enrolled with ECHO to receive EFT payments and you opt-out of virtual card, you will receive your payments in your MPX portal account. Otherwise, you will receive a paper check via print and mail.
4. **Paper Check:** To receive paper checks and paper EOP, **you must opt out of the Virtual Card Services** by visiting <https://echovcards.com>. To access this site enter the information from your virtual card payment.

**835 Electronic Remittance Advice (ERA):** Providers who enroll for EFT payments will continue to receive the associated ERAs from ECHO with the Change Healthcare Payer ID. Please make sure that your Practice Management System is updated to accept the Change Healthcare Payer ID: 38334. All generated ERAs will be accessible to download from the ECHO provider portal [www.providerpayments.com](http://www.providerpayments.com). If you have questions about how to set your payment preferences, ECHO has a provider services team available to assist with this transition. You can reach them by calling (800) 946-7758. Molina is here to support you as well. If you have questions for Molina about this transition, please contact Provider Services at [MHMProviderServicesMailbox@MolinaHealthCare.Com](mailto:MHMProviderServicesMailbox@MolinaHealthCare.Com).