



Dear Valued Provider:

**THANK YOU FOR BEING A PART OF THE MOLINA PROVIDER NETWORK!**

Molina Healthcare offers the following lines of business: Medicaid (MMA), Marketplace (MP) Specialty Plan (SMI), and Medicare Advantage (DSNP).

***Our records indicate that your practice is participating with Molina Healthcare for at least (1) one of the above Lines of Business.***

Below are some useful tips to assist you in your continued, excellent service to our members:

**Contact Numbers**

- **Provider Services – Phone:** 855-322-4076 **Fax:** 562-499-0719  
[MFLProviderNetworkManagement@MolinaHealthcare.com](mailto:MFLProviderNetworkManagement@MolinaHealthcare.com)
- **Web Portal Help Desk -** 866-449-6848
- **Utilization Management (Prior Authorizations, Case Management) -**  
**Phone:** 855-322-4076 **Fax: (MMA/SMI/LTC/MP)** 866-440-9791 **(MCR)** 866-472-9509
- **MFL Pharmacy (CVS Caremark Prior Authorizations) – Phone:** 855-322-4076 x 752211

**Regional Coverage Areas**

County	Region	Medicaid	Medicare	MP	SMI
Miami-Dade	11	✓	✓	✓	✓
Monroe	11	✓			
Broward	10		✓	✓	✓
Palm Beach	9		✓	✓	✓
Collier	8	✓			
DeSoto	8	✓			
Glades	8	✓			
Lee	8	✓			
Sarasota	8	✓			
Hendry	8	✓			
Charlotte	8	✓			
Pinellas	5		✓	✓	✓
Pasco	5		✓	✓	✓
Hillsborough	6		✓	✓	✓
Polk	6		✓	✓	✓
Osceola	7			✓	✓
Seminole	7			✓	✓
Orange	7			✓	✓
Clay	4			✓	✓
Duval	4			✓	✓

If you have any questions, please feel free to contact Molina Healthcare at: 855-322-4076.