Provider Memorandum

Provider Manual Update

On August 1, 2022, the Florida Molina provider manuals will be updated to include an addendum on Interoperability. Interoperability supports the accuracy and completeness of each member's health status by allowing organizations, like Molina, to receive notifications of care events.

Adding this language helps to ensure that our members, your patients, get the best care possible with minimal gaps in communication and data exchange. Interoperability is both a regulatory requirement and opportunity to enhance Molina's offerings related to HEIDS measures, Quality performance incentives and NCQA standards.

The latest versions of the provider manuals are linked below:

- **Medicaid** - https://www.molinahealthcare.com/providers/fl/medicaid/manual/medical.aspx
- **Marketplace** - https://www.molinamarketplace.com/marketplace/fl/en-us/Providers/-/media/Molina/PublicWebsite/PDF/Providers/fl/medicaid/2022_FL_Marketplace_Provider_Manual
- **Medicare** - https://www.molinahealthcare.com/~/media/Molina/PublicWebsite/PDF/Providers/common/medicare/provider-manual-fl.pdf

Questions?

We're here to help. Contact your Provider Network Manager or email the Provider Network Management team at MFLProviderNetworkManagement@MolinaHealthCare.Com or visit MolinaHealthcare.com.

Register Now for Availity, Molina Healthcare's Inc. (Molina) New Provider Portal

Learn how Molina is working with Availity at availity.com/molinahealthcare.