

24/7 PATIENT SUPPORT

Pyx Health Program

In the moments you can't be there to support your Molina patients, we're here to help.

We build connections with each patient to bridge the gap between their precise needs and your organization's resources—all while providing a friend who cares.

Real-time companionship and encouragement

Our friendly robot, Pyxir, and the Pyx Health Compassionate Support Center make for a helpful combination of both empathetic technology and human support. With the Pyx Health program, your Molina patients can:

» Access resources, screenings, and SDOH needs

Through Pyx Health, your Molina patients have quick and easy access to health plan and community resources. The Pyx Health program also regularly screens for loneliness, depression, anxiety, and SDOH needs such as housing, food, transportation, childcare and more.

» Chat with Pyxir, our friendly chatbot

Pyxir provides 24/7 encouragement, humor, and self-management strategies based on a patient's daily mood and wellness selections.

» Get human support

Our Compassionate Support Center is there to assist Molina patients over the phone making them feel heard, seen, and cared for in times of need with a referral to their Molina health plan or a community-based organization.

In the app, Pyxir responds immediately to high screening scores with empathy and care, while the Compassionate Support Center follows up within 24 hours. Our job is to support these individuals outside of the care setting, relieving the burden on staff and allowing your team to do what you do best.

Signing up is easy!

Molina patients can search "Pyx Health" in the Apple App Store or Google Play store or go to www.HiPyx.com. Please contact Molina Healthcare at 855-322-4076 for more questions.









Above: Pyxir chat Right: Resource menu Below: SDOH screening



"You have no idea how good it felt to answer the phone and have someone ask me, "How are you feeling today?" It feels like I really do have friends."

Maria, Pyx Health member



Questions? We're here to help! 1-855-499-4777 M-F, 8:30am-5pm