

# Molina Healthcare of Iowa System Configuration Log – Week of December 22, 2025



Known System Activity/Issue	Brief Description	Date Activity/Issue Identified	Status	Provider's Types Impacted	Number of Providers Affected	Expected System Completion Date	Expected Claims Reprocessing Date	Overall Status
Availity Portal Update	Providers must not include documentation with a first level consideration in the Availity portal	6/15/2024	<ul style="list-style-type: none"> <li>This is an update to the portal. If providers have documentation that needs to be reviewed with their first level reconsideration, they should be filing an appeal in Availity. For more information, click <a href="#">here</a>.</li> </ul>	All	All	Update Completed	N/A	Open
Availity Portal Update	Imaging providers should be utilizing Cite Auto Auth path in Availity for real-time authorization approval.	10/1/2024	<ul style="list-style-type: none"> <li>This is an update to the portal for imaging providers to receive an Immediate Approval for an imaging authorization. To view our step-by-step guide, please click <a href="#">here</a>.</li> </ul>	Imaging Authorizations	N/A	Update Completed	N/A	Open
NF Rates Effective 7/1/2025	NF Rates effective 7/1/2025 received for 37 facilities on 11/21/2025	11/21/2025	<ul style="list-style-type: none"> <li>Configuration completed 11/30/2025</li> <li>Adjustments are in process</li> </ul>	Nursing Facility	37	11/30/2025	1/15/2026	Open
NF Rates Effective 7/1/2025	NF Rates effective 7/1/2025 received for 38 facilities on 12/9/2025	12/9/2025	<ul style="list-style-type: none"> <li>Configuration completed 12/12/2025</li> <li>Adjustments are in process</li> </ul>	Nursing Facility	38	1/9/2025	1/22/2026	Open
Home Health LUPA Rates Effective 7/1/2025	Home Health LUPA Rates received 12/9/2025	12/9/2025	<ul style="list-style-type: none"> <li>Configuration in process 12/15/2025</li> <li>Claims analysis in process to identify those requiring adjustment</li> </ul>	Home Health Agency	730	1/9/2025	TBD	Open
Hospice Rates effective 10/1/2025	Hospice Rates received 11/21/2025	11/21/2025	<ul style="list-style-type: none"> <li>Configuration completed 12/9/2025</li> <li>Claims analysis in process to identify those requiring adjustment</li> </ul>	Hospice	100	12/9/2025	TBD	Open
NF Rates Effective 7/1/2025	NF Rates effective 7/1/2025 received for 210 facilities on 11/7/2025	11/7/2025	<ul style="list-style-type: none"> <li>Configuration completed 11/16/2025</li> <li><b>Adjustment project has been completed for reprocessing of underpayments. Overpayments have been submitted for lettering to recoup as appropriate.</b></li> </ul>	Nursing Facility	210	11/16/2025	12/15/2025	Newly Closed
Inpatient Hospital Base Rate	Inpatient hospital rates will be rebased effective 10/1/2024 and system updates will be completed upon receipt of the updates	5/30/2025	<ul style="list-style-type: none"> <li>File received from HHS 5/30/2025. Configuration completed on 6/24/2025. Claims identification is in final stages to begin claim adjustments. Adjustment project has been completed for reprocessing of underpayments. Overpayments have been submitted for lettering to recoup as appropriate.</li> </ul>	Inpatient Hospital	1073	6/24/2025	11/6/2025	Closed
HCBS & Habilitation Rate Updates	IL 2699 was received on 8/1/2025 outlining rate changes effective 8/1/2025	8/1/2025	<ul style="list-style-type: none"> <li>Configuration completed 8/25/2025. <b>Adjustment projects are in process</b></li> </ul>	HCBS & Habilitation	TBD	8/25/2025	10/15/2025	Closed

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VFC Vaccine Administrations	VFC Vaccine Administration payment and guidance	02/21/2024	<ul style="list-style-type: none"> <li>Adjustments were completed on the per needle stick project</li> <li>Adjustment project in process to allow payment for multiple units of administration (per needle stick)</li> <li>Additional guidance will be forthcoming from HHS regarding the VFC program and billing instruction</li> <li>IL 2627 published on 9/13/2024 provided the required clarification. Configuration was completed on 10/11/24. No claims reprocessing will occur.</li> </ul>	VFC Providers	TBD	IL 2627 10/11/2024  Per Needle Stick Update 6/5/2025	8/14/2025	Closed
April 2025 Addendum B	Updates to the Addendum B were received from HHS on 4/22/2025	4/22/2025	<ul style="list-style-type: none"> <li>Final Addendum B received from HHS on 4/22/2025</li> <li>Configuration completed 5/20/2025</li> <li>No claims identified for reprocessing</li> </ul>	Hospital	TBD	5/20/2025	N/A	Closed
E & M Code Rate Change	IL 2636: The impacted fee schedules have been updated on the HHS website as of Wednesday, October 9, 2024. The managed care organizations (MCOs) will be working to expeditiously update their configuration to update the rates for these codes, retroactively effective to March 1, 2024 and are targeting to have configuration of these updates into our systems by Friday, October 18, 2024.	10/10/2024	<ul style="list-style-type: none"> <li>Configuration completed on 10/15/2024, claim audit completed.</li> </ul>	Professional types providing E & M services	N/A	10/15/2024	3/10/2025	Closed
January 2025 Addendum B	Updates to the Addendum B were received from HHS on 2/12/2025	2/12/2025	<ul style="list-style-type: none"> <li>Configuration completed 3/11/2025</li> <li>Claims reprocessing is being finalized</li> </ul>	Hospital	TBD	3/11/2025	5/22/2025	Closed
ICF.ID 7/1/2025 Rates	Annual update of ICF.ID rates effective 7/1/2025	3/25/2025	<ul style="list-style-type: none"> <li>Rate file received 3/25/2025 from HHS, configuration 4/3/2025</li> </ul>	ICF.ID	61	4/25/2025	N/A	Closed
Rate Updates Received from HHS on 10/7	Rate Updates Received 10/7 for RHC, FQHC, and HCBS SCL	10/7/2024	<ul style="list-style-type: none"> <li>RHC: Configuration completed 10/17/2024, claims impact in process; FQHC: No updates required, PPS rates have already been loaded for the outlined provider; HCBS SCL: Completed 10/14/2024, claims impact in process</li> </ul>	RHC, FQHC, HCBS SCL	38	11/6/2024	N/A	Closed

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Availity Portal Update	Care Coordination Portal (CCP) available to IHH providers as well as providers accessing Long-Term Care authorizations.	9/15/2024	<ul style="list-style-type: none"> <li>IHH Providers and some HCBS providers can now access authorizations, NOD's, and Care Assessments in the CCP in Availity Payer Spaces. User guide will be available November 2024.</li> </ul>	IHH / Some HCBS	N/A	Update Complete / Ongoing Training	N/A	Closed
COB Nursing Facilities	Claims were denying for nursing facilities when member has primary insurance	8/17/2023	<ul style="list-style-type: none"> <li>Claims have been manually corrected and will continue to be processed manually to override the edit until automation is completed.</li> </ul>	Nursing Facilities	N/A	3/5/2023	N/A	Closed
HHA Rates, RHC, HHA EPSDT, NF, and HCBS SCL	Rate Updates Received 10/21 for HHA, RHC, HHA EPSDT, NF and HCBS SCL	10/21/2024	<ul style="list-style-type: none"> <li>HHA: No updates required, rate transmitted matches current configuration; RHC (Interim rate): Configuration completed 11/20/2024, no claims requiring adjustment were identified; HHA EPSDT: Configuration completed 11/11/2024, no claims requiring adjustment were identified; NF: Configuration completed 11/5/2024, all claims identified result in recovery. These have been sent for recovery via the PI process which includes lettering; HCBS SCL: Configuration completed 11/6/2024, no claims requiring adjustment were identified</li> </ul>	HHA Rates, RHC, HHA EPSDT, NF, and HCBS SCL	5	11/20/2024	12/21/2024	Closed
RHC/FQHC encounter crossover claims processing	RHC/FQHC coordination of payment on secondary claims	10/11/2024	<ul style="list-style-type: none"> <li>Configuration completed on 10/28/2024. Adjustments completed 11/27/2024</li> </ul>	RHC	162	10/28/2024	11/27/2024	Closed
RHC	Rate Updates Received 10/18 for RHC effective 1/1/2024	10/18/2024	<ul style="list-style-type: none"> <li>RHC (PPS Rates): Configuration completed 11/5/2024 for 1 RHC, all others were configured with the correct rates at the time of receipt. No claims requiring adjustment were identified</li> </ul>	RHC	1	11/17/2024	11/20/2024	Closed
FQHC and HCBS SCL	Rate Updates Received 10/25 for FQHC and HCBS SCL	10/25/2024	<ul style="list-style-type: none"> <li>FQHC (Interim Rates) - No configuration required, PPS rate configured on PPS file received on the same date; HCBS SCL - Configuration completed 11/7/2024, no claims requiring adjustment were identified</li> </ul>	FQHC, HCBS SCL	7	11/24/2024	11/18/2024	Closed

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Rate Updates Received from HHS on 9/30	Rate Updates Received 9/30 for RHC, EPSDT, and HCBS SCL	9/30/2024	<ul style="list-style-type: none"> <li>RHC: No updates required, PPS rates have already been loaded for the outlined provider; EPSDT: Configuration completed 10/24/2024, adjustments completed on 11/12/2024; HCBS SCL: Configuration completed 10/4/2024, all claims identified result in recovery. These have been sent for recovery via the PI process which includes lettering.</li> </ul>	RHC, EPSDT, HCBS SCL	11	10/30/2024	11/12/2024	Closed
Outpatient Hospital Base rate	Outpatient hospital base rates effective 1/1/2024 received from HHS on 6.18.2024 and system updates are in process	6/18/2024	<ul style="list-style-type: none"> <li>Reprocessing completed</li> </ul>	Outpatient Hospital	62	7/16/2024	10/7/2024	Closed
HHA LUPA Rates	Home Health LUPA rates received from HHS on 7/23/2024. Configuration completion target is 8/22/2024.	7/23/2024	<ul style="list-style-type: none"> <li>Configuration updates completed, adjustments completed on 9/23/2024</li> </ul>	Home Health	22	8/6/2024	9/23/2024	Closed
FQHC Rate Loading Error	When loading retro rates effective 7/1/2023 - 12/31/2023 received on 2/23/2024, the end date was missed and reverted the 1/1/2024 effective rate to the 7/1/2023 rate.	4/18/2024	<ul style="list-style-type: none"> <li>Configuration was corrected and claims are being reprocessed</li> </ul>	FQHC	87	5/8/2024	6/5/2024	Closed