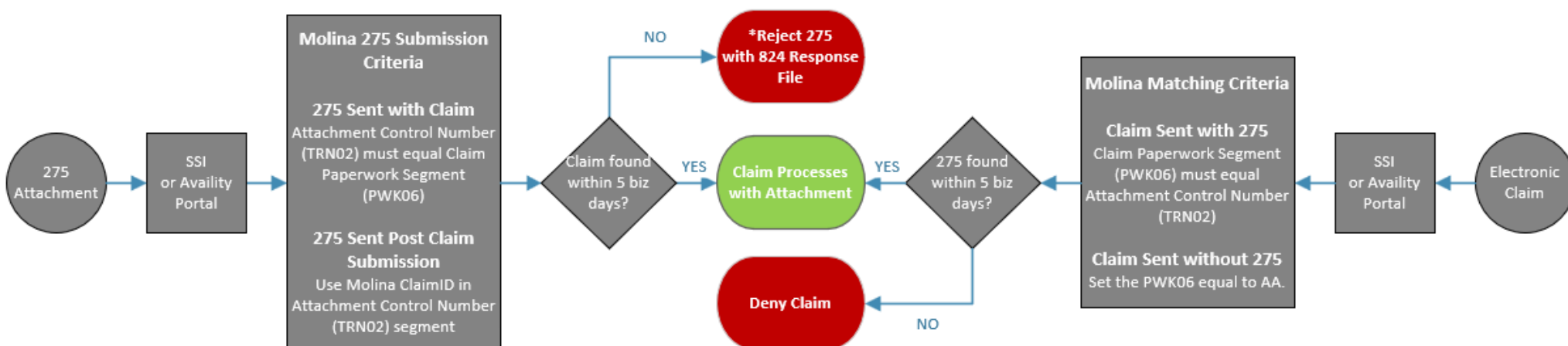


## Molina's Iowa Market Accepting Electronic Attachments (275)

In addition to the ability to accept electronic attachments via Availity Portal, Molina accepts standard electronic attachments (275) via [SSI Group](#) (PayerID MLNIA).

### Electronic Attachment and Claim Submission Workflow: How it Works



\*Availity Portal doesn't currently support an 824 process for attachments

## FAQ

### **Q: How will Molina match my electronic attachment to my Claim?**

A: Molina links inbound electronic attachments by matching the electronic attachment's control number (**TRN02**) with a corresponding claim's paperwork segment (**PWK06**). To ensure accurate and timely claim processing, these shared TRN02/PWK values are required to be unique as compared to previous submissions.

### **Q: How do I submit an electronic attachment after submitting a Claim to Molina?**

A: In cases where a provider submits an electronic attachment to Molina after a claim has been received, we match the **Molina Generated Claim ID** to the electronic attachment control number (**TRN02**). The Molina Generated Claim ID can be found on a claim status check via the Availity Portal or through a standard electronic claim status request (276) via SSI. In this scenario, Molina requires an electronic attachment to be submitted within 5 business days of the claim submission date. If you know that you will be submitting an electronic attachment after submitting a claim but do not know the indicator you will use to match the records together, please submit AA in the PWK segment to indicate an incoming electronic attachment.

### **Q: How can Providers register with the SSI Group?**

Providers can register with the SSI Group here: [SSI Registration Page](#).

Phone-Based Customer Support can be obtained at **844-750-4274**.

### **Q: Is there a more detailed companion guide for electronic attachment submission?**

A: Yes! Our companion guide can be found here: [Molina Electronic Attachment Companion Guide](#)