

# Provider Memorandum

## Molina Provides COVID Relief to Hospitals Throughout January 2022

In the spirit of collaboration and in support of the recent COVID surge, beginning with admission requests submitted **January 7, 2022**, Molina Healthcare of Illinois (Molina) will provide the following relief to hospitals through **January 31, 2022**:

- All inpatient emergent admissions will require notice within two days of admission with clinical information supporting Medical Necessity.
- If any approved elective services are being rescheduled outside the approved dates, hospitals will notify for an authorization update.
- Discharges to Skilled Nursing Facilities (SNF) currently only require notice for up to seven-day length of stay, then will be subject to continued stay reviews. Discharges to other hospitals, Long-Term Acute Care (LTAC), and subacute rehab will continue to require Prior Authorization.

Molina hopes this will ease your burden as we move through this COVID surge. Thank you for all you do to serve Molina members and your communities.

### Questions?

We're here to help. Contact your Provider Network Manager or email the Provider Network Management team at [MHILProviderNetworkManagement@MolinaHealthcare.com](mailto:MHILProviderNetworkManagement@MolinaHealthcare.com). For help identifying your Provider Network Manager, visit [Molina's Service Area](#) page at [MolinaHealthcare.com](http://MolinaHealthcare.com).

### Availity Provider Portal

We continue our transition to the Molina Availity Provider Portal, a tool that streamlines your claims management, authorizations, and eligibility/benefit verification. Are you registered yet? [Click here](#) to get started.

### Get Critical Updates

Receive news and updates about Molina services and plan requirements delivered straight to your inbox. [Click here](#) to join Molina's provider email list.

**Note:** Molina's website and documents are best viewed in Google Chrome or Microsoft Edge.