

January 12, 2022

Provider Memorandum

Notification About Check Printing Error

Due to a printing error with our payment vendor, you may receive a check with no name in the Pay-To field. Molina Healthcare of Illinois (Molina) is aware of this and has initiated the process to issue a replacement check. If you receive a check with a blank Pay-To field, please immediately void and destroy the check. A new check is on the way and should arrive within two to seven business days.

If you incur bank fees associated with this error, please contact Molina Healthcare at (855) 866-5462, provide the dollar amount and check number, and Molina will refund your fees. If you have not received a replacement check by January 25, 2022, please contact Molina Healthcare.

We apologize for any inconvenience this may cause.

Thank you for all you do to serve Molina members and your communities.

Questions?

We're here to help. Contact your Provider Network Manager or email the Provider Network Management team at MHILProviderNetworkManagement@MolinaHealthcare.com. For help identifying your Provider Network Manager, visit [Molina's Service Area](#) page at MolinaHealthcare.com.

Availity Provider Portal

We continue our transition to the Molina Availity Provider Portal, a tool that streamlines your claims management, authorizations, and eligibility/benefit verification. Are you registered yet? [Click here](#) to get started.

Get Critical Updates

Receive news and updates about Molina services and plan requirements delivered straight to your inbox. [Click here](#) to join Molina's provider email list.

Note: Molina's website and documents are best viewed in Google Chrome or Microsoft Edge.