

Provider Memorandum

Update On Availity Provider Portal Transition

Molina Healthcare of Illinois (Molina) is informing all providers that on March 1, 2022, the Molina Legacy Provider Portal will no longer accept new user registrations. Providers should register with Availity at the [Molina Healthcare/Availity Portal page](#). Once registered, providers will have access to all portal functionalities.

Learn the Availity Portal

When you're logged in, select Help & Training > Get Trained (top right on the menu bar) for helpful webinars both live and prerecorded. We recommend starting with the recoded webinar titled Availity Overview for Molina Providers. We also recommend downloading [Availity's Reference Guide for Users](#).

You are also invited to register for one of these live collaborative training sessions with Molina and Availity:

[Wednesday, February 16, 2022](#)

[Monday, March 14, 2022](#)

Note for Atypical Providers: Once registered with Availity, under Help & Training > Get Trained, search Service Providers Not Required to have an NPI to view training sessions. For questions about enrolling in courses, contact training@availity.com.

Questions?

We're here to help. Contact your Provider Network Manager or email the Provider Network Management team at MHILProviderNetworkManagement@MolinaHealthcare.com. For help identifying your Provider Network Manager, visit [Molina's Service Area](#) page at MolinaHealthcare.com.

Availity Provider Portal

We continue our transition to the Molina Availity Provider Portal, a tool that streamlines your claims management, authorizations, and eligibility/benefit verification. Are you registered? [Click here](#).

Get Critical Updates

Receive news and updates about Molina services and plan requirements delivered straight to your inbox! [Click here](#) to join Molina's provider email list.

Note: Molina's website and documents are best viewed in Google Chrome or Microsoft Edge.