June 9, 2022

Provider Memorandum

MCG Cite AutoAuth for Marketplace and Medicaid Advanced Imaging

Earlier this year, Molina Healthcare of Illinois (Molina) introduced MCG Cite AutoAuth, a self-service tool for in-network providers serving our **Marketplace** members to submit advanced imaging Prior Authorization requests. As of June 2, 2022, this tool is available to providers serving **Medicaid** members as well.

How Do I Access MCG Cite AutoAuth?

This system can be accessed via the Availity Provider Portal and is available 24/7 year-round. This method of submission is an improvement over the fax/phone/email process. Clinical information will be reviewed upon submission, and the status will be available right away. Please try this efficient way of submitting your advanced imaging authorization request.

How Does It Work?

Providers are encouraged to use to these **Reference Guides**:

Access via MCG Cite AutoAuth via Molina's Availity Provider Portal QRG (PDF file)

Instructional Videos for the Availity and Legacy Portals (PDF with embedded MP4s)

Providers are encouraged to download the PDF file and view the **embedded MP4 videos**.

Thank you for your partnership in caring for Molina Healthcare members.

Questions?

We're here to help. Contact your Provider Network Manager or email the Provider Network Management team at MHILProviderNetworkManagement@MolinaHealthcare.com. For help identifying your Provider Network Manager, visit Molina's Service Area page at MolinaHealthcare.com.

Availity Provider Portal

We continue our transition to the Molina Availity Provider Portal, a tool that streamlines your claims management, authorizations, and eligibility/benefit verification. Are you registered? Click here.

Get Critical Updates

Receive news and updates about Molina services and plan requirements delivered straight to your inbox! Click here to join Molina's provider email list.

Note: Molina's website and documents are best viewed in Google Chrome or Microsoft Edge.