

Provider Memorandum

Marketplace Info for Providers

Molina Healthcare of Illinois (Molina or MHIL) launched our Marketplace line of business on January 1, 2022, in Cook, DuPage, Kane, and Will Counties. Our staff is delighted with the opportunity to provide health care services and resources to more Illinois residents. To help providers be informed on Marketplace practices and procedures, we have developed new tools.

- [MHIL Marketplace Quick Reference Guide](#)—Phone, fax, and email contact information for various areas of service.
- [MHIL Marketplace Frequently Asked Questions](#)—Find answers to common questions about Marketplace procedures.
- [MHIL Marketplace Website](#)—Details about the plans, Marketplace Provider Manual, Prior Authorization LookUp Tool, and more.

Become a Molina Marketplace Provider

Providers that are contracted to serve Molina Medicaid or MMP/Duals members are not automatically contracted to serve Marketplace members. Please contact your Provider Network Manager to initiate the process. Thank you for all you do to serve Molina members and your communities.

Questions?

We're here to help. Contact your Provider Network Manager or email the Provider Network Management team at MHILProviderNetworkManagement@MolinaHealthcare.com. For help identifying your Provider Network Manager, visit [Molina's Service Area](#) page at [MolinaHealthcare.com](https://www.molinahealthcare.com).

Availity Provider Portal

We continue our transition to the Molina Availity Provider Portal, a tool that streamlines your claims management, authorizations, and eligibility/benefit verification. Are you registered yet? [Click here](#) to get started.

Get Critical Updates

Receive news and updates about Molina services and plan requirements delivered straight to your inbox. [Click here](#) to join Molina's provider email list.

Note: Molina's website and documents are best viewed in Google Chrome or Microsoft Edge.