

Provider Memorandum

New Molina Clinical Policy Website Available to Providers

In February 2022, Molina Healthcare (Molina) launched an online provider tool for clinical policies—a new, dedicated website MolinaClinicalPolicy.com. The site includes Molina Clinical Policies (MCPs) and Molina Clinical Reviews (MCRs), which are used by providers as well as Molina’s Medical Directors and internal reviewers to make Medical Necessity determinations.

Medicaid includes a number of policies or aspects of policies that are specific to Illinois. Therefore, the new website also includes a link to Illinois’ Molina Clinical Policy webpage.

The website will ensure that Providers have access to the most current MCPs and MCRs. Routine updates will be made following approval by the Molina Clinical Policy Committee. We are excited to share this new tool with our providers.

Questions?

We’re here to help. Contact your Provider Network Manager or email the Provider Network Management team at MHILProviderNetworkManagement@MolinaHealthcare.com. For help identifying your Provider Network Manager, visit [Molina’s Service Area](#) page at MolinaHealthcare.com.

Availity Provider Portal

We continue our transition to the Molina Availity Provider Portal, a tool that streamlines your claims management, authorizations, and eligibility/benefit verification. Are you registered? [Click here](#).

Get Critical Updates

Receive news and updates about Molina services and plan requirements delivered straight to your inbox! [Click here](#) to join Molina’s provider email list.

Note: Molina’s website and documents are best viewed in Google Chrome or Microsoft Edge.