

Provider Memorandum

Your Online Roadmap to MHIL Provider Resources

Molina Healthcare of Illinois (Molina) knows it isn't always easy to navigate a website that is brimming with information like MolinaHealthcare.com. We've compiled a roadmap of links to help guide you to some of the key information you need.

First, note that the Marketplace (Health Care Exchange) line of business has its own dedicated website because it is an Affordable Care Act product and not subject to the same oversight as Medicare or Medicaid. To avoid confusion, we decided to keep Marketplace independent from the other lines of business and use MolinaMarketplace.com.

Medicaid and MMP/Duals: MolinaHealthcare.com

Provider Home Page: molinahealthcare.com/members/il/en-us/health-care-professionals/home.aspx

MMP/DUALS LINE OF BUSINESS – MolinaHealthcare.com		
What Are You Looking For?	Page, Section Header	Link
MMP/Duals Home Page	Home	molinahealthcare.com/providers/il/duals/home.aspx
Provider Bulletins	News & Updates	molinahealthcare.com/providers/il/duals/comm/provbulletin.aspx
PA Forms	Frequently Used Forms, Authorization Requests	molinahealthcare.com/providers/il/duals/forms/fuf.aspx
PA Codification Lists	Frequently Used Forms, Authorization Requests	molinahealthcare.com/providers/il/duals/forms/fuf.aspx
PA Code LookUp Tool	Home	molinahealthcare.com/providers/il/duals/home.aspx
Quick Reference Guides	Frequently Used Forms, Training & Quick Reference Guides	molinahealthcare.com/providers/il/duals/forms/fuf.aspx
Provider Manual	Manual Home	molinahealthcare.com/providers/il/duals/manual/home.aspx
Formulary	Drug Formulary	molinahealthcare.com/providers/il/duals/drug/formulary.aspx
Provider Newsletters	Provider Newsletters	molinahealthcare.com/providers/il/duals/comm/newsletters.aspx
Forms (non-PA)	Frequently Used Forms, Contracting & Provider Forms	molinahealthcare.com/providers/il/duals/forms/fuf.aspx
Webinar Registration	Provider Education Series - Webinars	molinahealthcare.com/providers/il/duals/comm/updatesevents.aspx
Provider Online Directory (POD)	Manual, Provider Directory	molinahealthcare.com/providers/il/medicaid/manual/providerdir.aspx
Provider Portal	Home	availity.com/molinahealthcare

MEDICAID LINE OF BUSINESS – MolinaHealthcare.com

What Are You Looking For?	Page, Section Header	Link
Medicaid Home Page	Home	molinahealthcare.com/providers/il/medicaid/home.aspx
Provider Bulletins	Communication, News & Updates	molinahealthcare.com/providers/il/medicaid/comm/newsupdates.aspx
PA Forms	Frequently Used Forms, Authorization Requests	molinahealthcare.com/providers/il/medicaid/forms/fuf.aspx
PA Codification Lists	Frequently Used Forms, Authorization Requests	molinahealthcare.com/providers/il/medicaid/forms/fuf.aspx
PA Code LookUp Tool	Home	molinahealthcare.com/providers/il/medicaid/home.aspx
Quick Reference Guides	Frequently Used Forms, Training & Quick Reference Guides	molinahealthcare.com/providers/il/medicaid/forms/fuf.aspx
Provider Manual	Manual Home	molinahealthcare.com/providers/il/medicaid/manual/home.aspx
Rate/Fee Schedules	Frequently Used Forms, Monthly Rate/Fee Schedule Updates	molinahealthcare.com/providers/il/medicaid/forms/fuf.aspx
Formulary	Drug Formulary	molinahealthcare.com/providers/il/medicaid/drug/formulary.aspx
Provider Newsletters	Communication, Provider Newsletters	molinahealthcare.com/providers/il/medicaid/comm/newsletters.aspx
Forms (non-PA)	Frequently Used Forms, Contracting & Provider Forms	molinahealthcare.com/providers/il/medicaid/forms/fuf.aspx
Webinar Registration	Provider Education Series - Webinars	molinahealthcare.com/providers/il/medicaid/comm/updatesevents.aspx
Provider Online Directory (POD)	Manual, Provider Directory	molinahealthcare.com/providers/il/medicaid/manual/providerdir.aspx
Payment Integrity & Recovery Policies	Policies, Payment Integrity Policies, Recovery Policies	molinahealthcare.com/providers/il/medicaid/policies/payment.aspx
Provider Portal	Home	availity.com/molinahealthcare
Clinical Policies	New website	molinaclinicalpolicy.com

Marketplace: MolinaMarketplace.com

MARKETPLACE LINE OF BUSINESS – MolinaMarketplace.com		
What Are You Looking For?	Page, Section Header	Link
Marketplace Home Page	Home, Providers	molinamarketplace.com/marketplace/il/en-us/Providers
Provider Bulletins	Communications, Provider News	molinamarketplace.com/marketplace/il/en-us/Providers/Communications/Provider-Newsletter
PA Forms	Forms & Documents, Prior Authorization	molinamarketplace.com/Marketplace/IL/en-us/Providers/Provider-Forms.aspx/
PA Code LookUp Tool	Forms & Documents, Prior Authorization	molinamarketplace.com/Marketplace/IL/en-us/Providers/Provider-Forms.aspx/
Quick Reference Guide	Forms & Documents, Provider Resources	molinamarketplace.com/Marketplace/IL/en-us/Providers/Provider-Forms.aspx/
Provider Manual	Forms & Documents, Provider Resources	molinamarketplace.com/Marketplace/IL/en-us/Providers/Provider-Forms.aspx/
Formulary	Drug List, Drug Formulary	molinamarketplace.com/marketplace/il/en-us/Providers/Drug-List
Pharmacy Policies	Drug List, Medication Prior Authorization Criteria and Clinical Policies	molinamarketplace.com/marketplace/il/en-us/Providers/Drug-List
Provider Newsletters	Communications, Provider News	molinamarketplace.com/marketplace/il/en-us/Providers/Communications/Provider-Newsletter
Provider Online Directory (POD)	Home, Providers	molina.sapphirethreesixtyfive.com/?ci=il-marketplace
Provider Portal	Home, Providers	availity.com/molinahealthcare
Clinical Policies	New Website	molinaclinicalpolicy.com

Questions?

We're here to help. Contact your Provider Network Manager or email the Provider Network Management team at MHILProviderNetworkManagement@MolinaHealthcare.com. For help identifying your Provider Network Manager, visit [Molina's Service Area](#) page at MolinaHealthcare.com.

Availity Provider Portal

We continue our transition to the Molina Availity Provider Portal, a tool that streamlines your claims management, authorizations, and eligibility/benefit verification. Are you registered? [Click here](#).

Get Critical Updates

Receive news and updates about Molina services and plan requirements delivered straight to your inbox! [Click here](#) to join Molina's provider email list.

Note: Molina's website and documents are best viewed in Google Chrome or Microsoft Edge.