

Provider Memorandum

MHIL Quality Incentive Program for 2023

Molina Healthcare of Illinois (Molina) introduces providers to the 2023 Quality Incentive (QI) program. As a top-performing Illinois Medicaid MCO, we know our success is rooted in our strong relationships with the provider community in caring for members.

We continue to offer a robust Pay-for-Performance (P4P) program to acknowledge those relationships and to reward high-quality care for our members—your patients. For this year, we have retained the structure from 2022. We still offer providers a Per-Member, Per-Month (PMPM) payout for each HEDIS® measure for which they improve year-over-year performance, and another PMPM payout for each measure that hits an overall performance target.

This year, however, we made the awards more attainable by:

- Offering a 2% or greater increase.
- Basing them on overall performance at the 75th percentile.

In addition to the PMPM incentive, we will continue to offer an incentive for performing certain services that close HEDIS® gaps. These per-service bonuses include a semiannual payment for rendering providers who complete follow-ups after mental health events in the Emergency Room or inpatient stays, and healthy pregnancy bonuses for seeing pregnant members in the first trimester and for timely postpartum visits.

Note: For best practices on how to maximize the available Provider P4P Incentives through claims coding, reference the HEDIS® Tip Sheets on the <u>Availity Essentials Provider Portal</u>.

Molina's Quality and Provider Network teams strive to provide useful resources to maximize the bonus dollars our providers earn each year.

Please visit the <u>Quality Improvement page</u> of the Molina website, located under the Health Resources tab. Click here for a <u>Note from Plan President Matt Wolf</u> featuring details on this year's program.

As always, contact the Quality team at quality-healthcampaigns@molinahealthcare.com with questions.

Questions?

We're here to help. Contact your dedicated Provider Network Manager or email the Provider Network Management team at MHILProviderNetworkManagement@MolinaHealthcare.com. For help identifying your dedicated Provider Network Manager, visit Molina's Service Area page at MolinaHealthcare.com.

Provider Portal Alert

We are sunsetting the Molina Legacy Provider Portal on March 28, 2023. Ensure that you and your staff have access to streamlined claims management, authorizations, eligibility/benefit verification, and more. Get started with Availity Essentials Provider Portal today! Click here.

Get Critical Updates

Receive news and updates about Molina services and plan requirements delivered straight to your inbox! Click here to receive Molina's provider updates.

Note: Molina's website and documents are best viewed in Google Chrome or Microsoft Edge.