

# **Provider Memorandum**

## Monthly Memo Roundup—Recap of February Provider News

Molina Healthcare of Illinois (Molina) reminds providers of recent news pertinent to your practice.

**Pro Tip**: Register for <u>Illinois provider updates</u> so you don't miss any bulletins. <u>Click Here</u>

- <u>Rate/Fee Schedule Updates</u>, <u>March 2023</u>—This is the new rate/fee schedule in alignment with the Illinois Department of Healthcare and Family Services (HFS). Remember, this is for the Medicaid line of business!
- Process Changes for Cardiology and Oncology—What providers need to know about the forthcoming partnership with New Century Health.
- <u>Register for March Provider Webinars</u>—We have some great sessions on the schedule, like UM Processes, Availity Essentials Portal, Quality Improvement Programs, many different billing webinars—plus two completely new ones. And you won't want to miss the Open Forum Town Hall. Hope to see you there!
- <u>Reminder: Molina Legacy Portal To Be "Sunset" In March</u>—We will sunset the Molina Legacy Portal on March 28, 2023. This means the **only** way you can access the Provider Portal and all its functionality is via Availity.
- <u>LTC Preparations for Upcoming Medicaid Redeterminations</u>—LTC, SNF, and SLF providers should help residents update their address/contact information for the forthcoming Medicaid redeterminations.
- <u>Revision to PA Frequency Accumulator for Waiver Billing</u>—We removed the weekly billing requirement for waiver providers effective February 15, 2023—but not permanently.
- <u>Medicaid Redeterminations Are Coming Soon</u>—It is **imperative** that we help Medicaid recipients renew their benefits so they don't lose their health care coverage, which would likely result in their inability to access health care services.
- <u>MHIL Quality Incentive Program for 2023</u>—We continue to offer a robust Pay-for-Performance (P4P) program to acknowledge our provider relationships and to reward high-quality care for our members—your patients.
- <u>Change In Lockbox Address for Refund Checks</u>—We have an address change for our Overpayment Deposit Account. This account is for refund payments **only**.
- <u>Updates to Molina Clinical Policies</u>—The Molina Clinical Policy Committee reviews and updates our policies regularly. See what has changed!

# Questions?

We're here to help. Contact your dedicated Provider Network Manager or email the Provider Network Management team at <u>MHILProviderNetworkManagement@MolinaHealthcare.com</u>. For help identifying your dedicated Provider Network Manager, visit <u>Molina's Service Area page</u> at <u>MolinaHealthcare.com</u>.

#### Provider Portal Alert

We are sunsetting the Molina Legacy Provider Portal on March 28, 2023. Ensure that you and your staff have access to streamlined claims management, authorizations, eligibility/benefit verification, and more. Get started with Availity Essentials Provider Portal today! <u>Click here</u>.

## Get Critical Updates

Receive news and updates about Molina services and plan requirements delivered straight to your inbox! <u>Click here</u> to receive Molina's provider updates.

Note: Molina's website and documents are best viewed in Google Chrome or Microsoft Edge.