

Provider Memorandum

Molina Healthcare of Illinois' HQ Is Moving in July

Molina Healthcare of Illinois (Molina) is moving from the Oak Brook offices to Downers Grove on **July 1**, **2023**. The move will be seamless for providers using the Availity Essentials Portal and Change Healthcare for their transactions. **Address after July 1**, **2023**:

Molina Healthcare of Illinois, Inc. 2001 Butterfield Rd., Suite 750 Downers Grove, IL 60515

Please continue using the Oak Brook address until the final week of June.

Important: All other addresses (Refund Lockbox, Claims Recovery, Compliance, Corporate Headquarters, etc.) will remain the same.

Thank you for your partnership in member care!

Questions?

We're here to help. Contact your dedicated Provider Network Manager or email the Provider Network Management team at <u>MHILProviderNetworkManagement@MolinaHealthcare.com</u>. For help identifying your dedicated Provider Network Manager, visit <u>Molina's Service Area page</u> at <u>MolinaHealthcare.com</u>.

Provider Portal Alert

We are sunsetting the Molina Legacy Provider Portal on May 23, 2023. Ensure that you and your staff have access to streamlined claims management, authorizations, eligibility/benefit verification, and more. Get started with Availity Essentials Provider Portal today! <u>Click here</u>.

Get Critical Updates

Receive news and updates about Molina services and plan requirements delivered straight to your inbox! <u>Click here</u> to receive Molina's provider updates.

Note: Molina's website and documents are best viewed in Google Chrome or Microsoft Edge.