



Provider Memorandum

Two More Live Webinars Scheduled for NCH Oncology and Cardiology Processes

Molina Healthcare of Illinois is reminding providers that, effective **April 1, 2023**, we will partner with New Century Health (NCH) to provide a comprehensive care plan for Medicaid and MMP/Duals members in need of non-pediatric oncology and cardiology care.

Learn NCH Processes Live This Month

Some provider processes will change and some will not. Learn what to expect by attending one of these free live webinars. Each begins at 12 noon and lasts 90 minutes. Click to register:

- Cardiology: Friday, March 24, 2023
- Oncology: Thursday, March 30, 2023

Staff from New Century Health will join our Provider Network Management team to review NCH, its role in caring for your cardiology and oncology patients, what providers need to know about the process, and a live demo of the NCH portal. The presentations will conclude with Q&A sessions, so get your questions ready.

This training is highly recommended for you and your entire staff, from clinical to admin.

What NCH Means for Providers

NCH services will be available at no cost to providers or patients (members). Our goal with this partnership is to expand your ability to optimize health outcomes for your oncology and cardiology patients. Providers will benefit from administrative efficiencies and quality support tools.

Note: Providers serving oncology and cardiology patients should register for the <u>NCH Provider Portal</u>. <u>Register Now</u>.

What Is NCH?

Learn more about New Century Health by visiting the website <u>newcenturyhealth.com</u>, or by calling NCH at **(888) 999-7713** from 7 a.m. to 7 p.m. Central Time.

We look forward to this collaboration leading to improved health outcomes for your patients—our members.

Questions?

We're here to help. Contact your dedicated Provider Network Manager or email the Provider Network Management team at <u>MHILProviderNetworkManagement@MolinaHealthcare.com</u>. For help identifying your dedicated Provider Network Manager, visit <u>Molina's Service Area page</u> at <u>MolinaHealthcare.com</u>.

Provider Portal Alert

We are sunsetting the Molina Legacy Provider Portal this year. Ensure that you and your staff have access to streamlined claims management, authorizations, eligibility/benefit verification, and more. Get started with Availity Essentials Provider Portal today! <u>Click here</u>.

Get Critical Updates

Receive news and updates about Molina services and plan requirements delivered straight to your inbox! <u>Click here</u> to receive Molina's provider updates.

Note: Molina's website and documents are best viewed in Google Chrome or Microsoft Edge.