

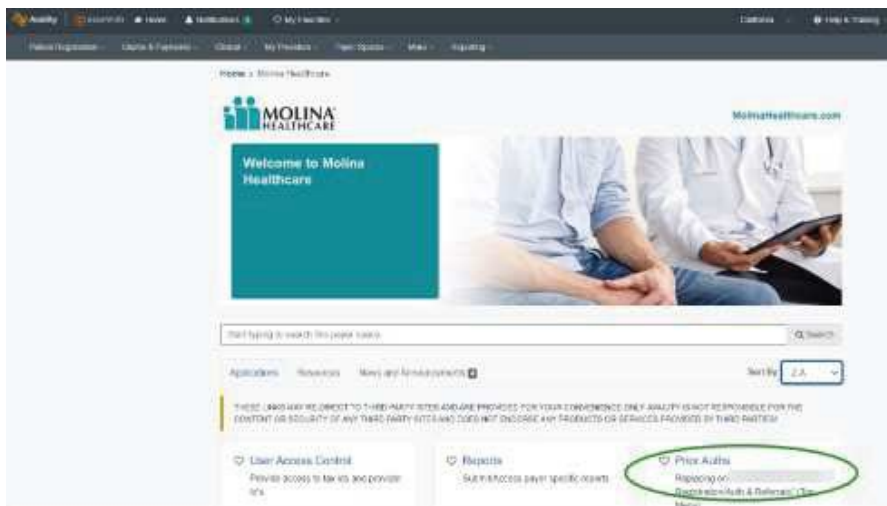
MHIL Provider Memo

Molina Healthcare of Illinois, Inc. | November 18, 2024

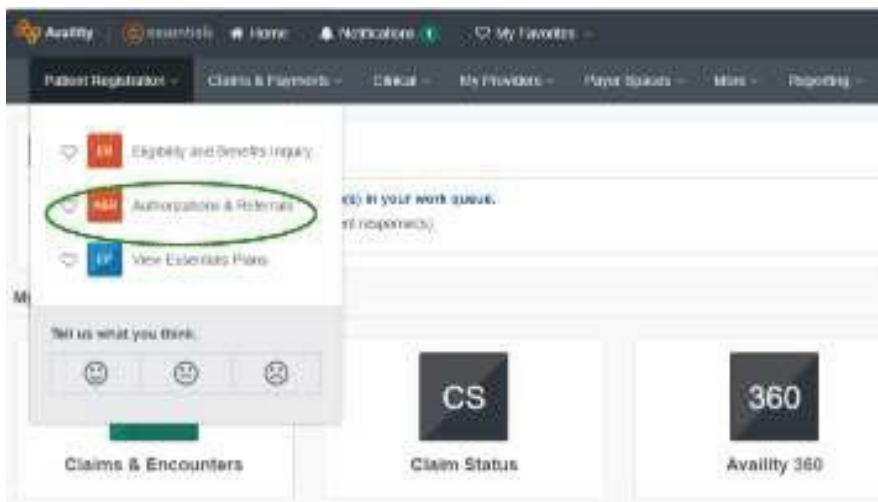
Prior Authorization Application Update in Availity Effective December 9

Molina Healthcare of Illinois (MHIL) is reminding providers about updates coming to Availity Essentials, our exclusive provider portal. We understand that managing authorizations using multiple systems can be time-consuming, so we are introducing shortcuts to simplify this task. Effective **December 9, 2024**, the Prior Authorization (PA) application will be removed from Availity's Payer Spaces home page, and all PA tools will be available through Patient Registration > Authorizations & Referrals.

To be removed



New access to Prior Authorization



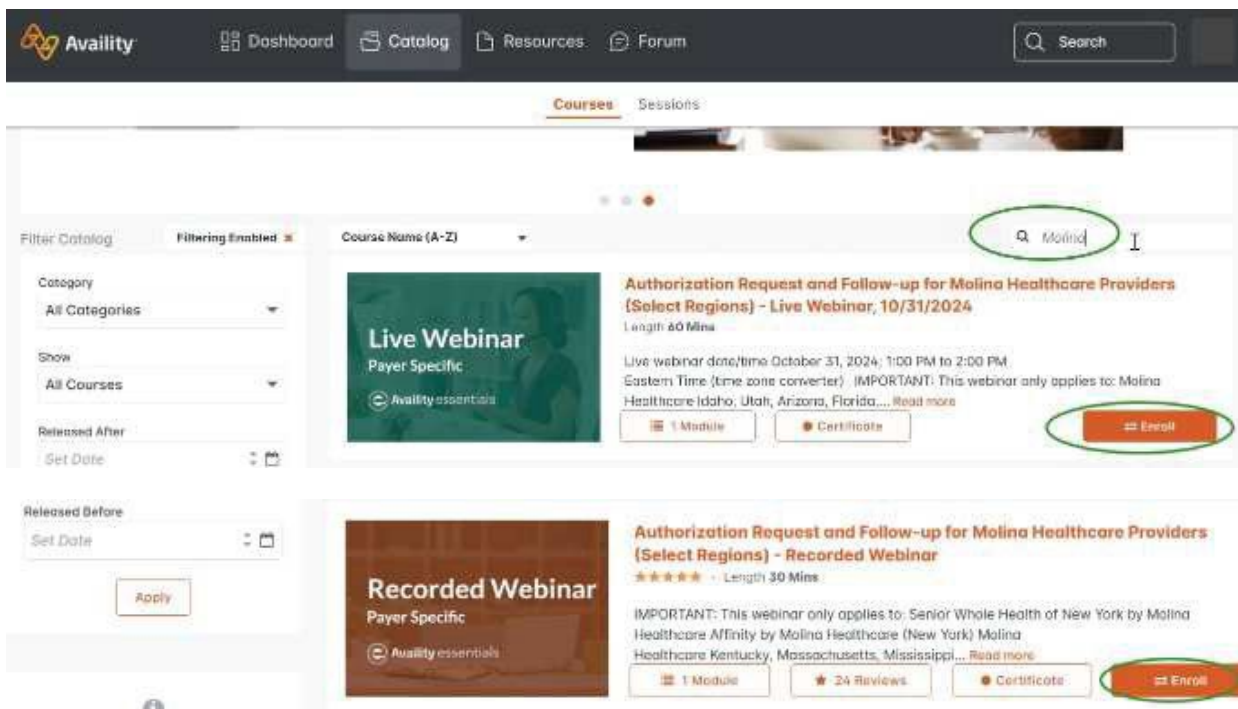
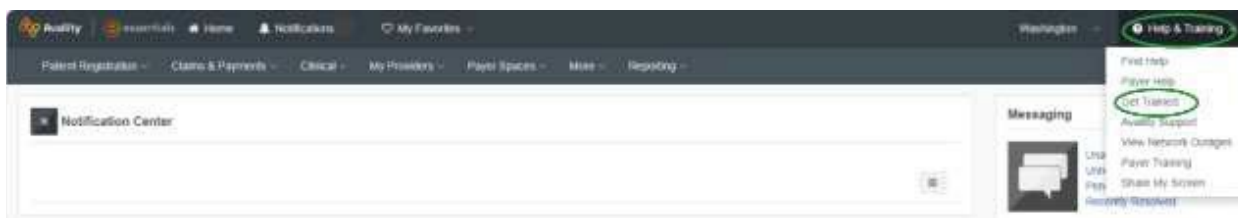
With this update, you can streamline your authorization workflow with the following new functionalities:

- **Authorization request:** Use an easy five-step guided form to request an inpatient or outpatient prior auth. Verify if authorization is required using the built-in PA LookUp Tool. Create templates for your common request types to automatically populate information in your request.

- **Authorization inquiry:** You can view the results of authorization requests submitted outside of Availity Essentials or inquire about the status of an authorization request submitted by another organization.
- **Authorization dashboard:** Check the status of all your authorization requests and inquiries from one central location. View results based on your preferences with robust filtering and sorting options. Rest assured, any incomplete authorization requests are automatically saved in the drafts tab to resume and submit later.

Want more training?

Learn how to get the most out of Authorization Requests with a live or recorded webinar! From the Availity home page, go to Help & Training > Get Trained, search for “Molina,” select your webinar, and enroll.



If you have technical issues, contact the Availity Help Desk at **(800) 282-4548**.

Questions?

We're here to support you. Contact your dedicated provider relations manager or email the Provider Network Management team at MHILProviderNetworkManagement@MolinaHealthcare.com. To help identify your dedicated provider relations manager, visit our [Service Area page](#) at MolinaHealthcare.com.

Provider portal alert

Providers no longer have direct access to the Molina Legacy Provider Portal. Ensure that you and your staff have access to streamlined claims management, authorizations, eligibility/benefit verification, and more. Get started with the [Availity Essentials Portal](#) today!

Get critical updates

Receive news and updates about Molina services and plan requirements delivered straight to your inbox! [Click here](#) to receive updates curated for Molina's Illinois providers.

Note: Molina's website and documents are best viewed in Google Chrome or Microsoft Edge.