

# MHIL Provider Memo

Molina Healthcare of Illinois, Inc. | September 6, 2024

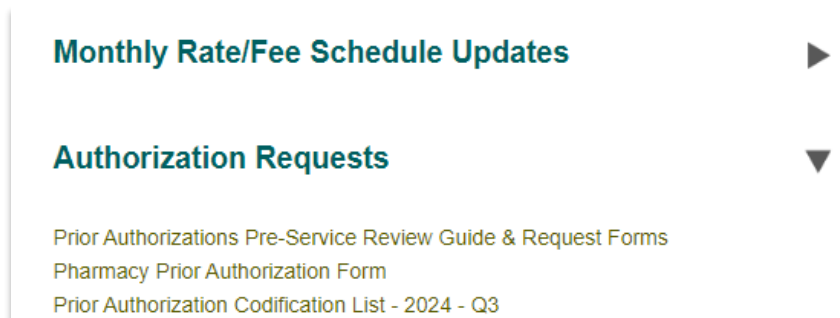
## New PA Tool Helps with Home Health Requests

Molina Healthcare of Illinois (Molina) has created a new Prior Authorization (PA) request form specifically for home health care and outpatient therapy requests. We encourage providers to use this form both for initial PA and continuation of home health and/or therapy services.

The form was developed to help providers communicate requests more clearly and provide us with the information we need to ensure timely and accurate processing of these requests.

In addition to the new form, the Pre-Service Review Guide, Medical PA form, and Behavioral Health PA form have all been updated to provide additional clarity and specificity regarding requests. For simplicity, all forms are in one easily downloadable PDF file.

Providers can access and download the forms on Molina's [Frequently Used Forms page](#). It is the first link under the subhead Authorization Requests. The file includes the Pre-Service Review Guide, Medical PA form, Home Health PA form, and Behavioral Health PA form.



## Questions?

We're here to help! Contact your dedicated provider relations manager or email the Provider Network Management team at [MHILProviderNetworkManagement@MolinaHealthcare.com](mailto:MHILProviderNetworkManagement@MolinaHealthcare.com). To help identify your dedicated provider relations manager, visit our [Service Area page](#) at [MolinaHealthcare.com](http://MolinaHealthcare.com).

## Provider portal alert

Providers no longer have direct access to the Molina Legacy Provider Portal. Ensure that you and your staff have access to streamlined claims management, authorizations, eligibility/benefit verification, and more. Get started with the [Availity Essentials Portal](#) today!

## Get critical updates

Receive news and updates about Molina services and plan requirements delivered straight to your inbox! [Click here](#) to receive updates curated for Molina's Illinois providers.

**Note:** Molina's website and documents are best viewed in Google Chrome or Microsoft Edge.