

MHIL Provider Memo

Molina Healthcare of Illinois, Inc. | November 18, 2025

PA Requirements for H2016, Community Support Team, Rescinded

Molina Healthcare of Illinois (Molina) is informing providers that Prior Authorization (PA) changes for code H2016 (community support team), as detailed in this [May 28, 2025, provider memo](#), have been **withdrawn**. PA is **not** required for HCPCS H2016.

Questions?

We're here to help! Contact your dedicated provider relations manager or email the Provider Relations team at MHILProviderNetworkManagement@MolinaHealthcare.com. To help identify your dedicated provider relations manager, visit [Molina's Service Area page](#).

Provider portal alert

[Availity Essentials](#) is the exclusive provider portal for Molina Healthcare. Log in today to ensure that you and your staff have access to streamlined claims management, authorizations, eligibility/benefit verification, and more.

Get critical updates

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