

MHIL Provider Memo

Molina Healthcare of Illinois, Inc. | November 14, 2025

Notification Timeline for Residential SUD Changing for Medicaid

Molina Healthcare of Illinois (Molina) is informing providers that the Healthcare Protection Act (HPA) requires changes to Substance Use Disorder (SUD) residential treatment notification timelines and review processes, effective January 1, 2026.

New notification requirements

For SUD residential treatment, providers must notify Molina within 24 hours of initiating services.

If notification requirements **are** met, Molina will provide a reference number, and concurrent review will not be initiated until 24 hours after admission.

If notification requirements **are not** met, Molina will provide a reference number, and a concurrent review will be initiated from the day of admission.

Questions?

We're here to help! Contact your dedicated provider relations manager or email the Provider Relations team at MHILProviderNetworkManagement@MolinaHealthcare.com. To help identify your dedicated provider relations manager, visit [Molina's Service Area page](#).

Provider portal alert

[Availity Essentials](#) is the exclusive provider portal for Molina Healthcare. Log in today to ensure that you and your staff have access to streamlined claims management, authorizations, eligibility/benefit verification, and more.

Get critical updates

Receive news and updates about Molina services, plan requirements, and more delivered straight to your inbox! [Click here](#) to receive information curated exclusively for Molina's Illinois providers.