

# MHIL Provider Memo

Molina Healthcare of Illinois, Inc. | October 29, 2025

## Notification Timeline for Behavioral Health Changing for Medicaid

Molina Healthcare of Illinois (Molina) is informing providers that the Healthcare Protection Act (HPA) requires changes to Inpatient Behavioral Health notification timelines and review processes, effective January 1, 2026.

### New notification requirements

Providers should notify Molina of Behavioral Health inpatient admissions within **48 hours** of the date and time of the inpatient admission to ensure compliance with the HPA.

If notification requirements **are** met, Molina will provide a reference number, and concurrent review will not be initiated until 72 hours after admission.

If notification requirements **are not** met, Molina will provide a reference number, and a concurrent review will be initiated from the day of admission.

### New continued stay review requirements

To request a continued stay review past the initial 72 hours, providers must submit the following within **12 hours** of the end of the 72-hour period after admission:

- Clinical information from admission through the first 72 hours.
- Indicate “continued stay request” and provide the reference number.

### Reminder

Molina requires that members in inpatient hospital settings be seen by an appropriate physician (MD/DO) or advanced practice nurse every day. For Behavioral Health care, the provider seeing the member daily **must** be a psychiatrist (MD/DO) or a certified mental health nurse practitioner.

### Questions?

We’re here to help! Contact your dedicated provider relations manager or email the Provider Relations team at [MHILProviderNetworkManagement@MolinaHealthcare.com](mailto:MHILProviderNetworkManagement@MolinaHealthcare.com). To help identify your dedicated provider relations manager, visit [Molina’s Service Area page](#).

### Provider portal alert

[Availity Essentials](#) is the exclusive provider portal for Molina Healthcare. Log in today to ensure that you and your staff have access to streamlined claims management, authorizations, eligibility/benefit verification, and more.

### Get critical updates

Receive news and updates about Molina services, plan requirements, and more delivered straight to your inbox! [Click here](#) to receive information curated exclusively for Molina’s Illinois providers.