

MHIL Provider Memo

Molina Healthcare of Illinois, Inc. | March 2, 2026

Required Regulatory Training for HCBS Providers

Molina Healthcare of Illinois (Molina) reminds providers that the Centers for Medicare & Medicaid Services (CMS) provides web-based training presentations and other materials on a variety of Home & Community Based Services (HCBS) topics to ensure that CMS, state agencies, and other stakeholders have a clear understanding of HCBS programs.

Training and attestation are mandatory on the following topics, available on the [CMS website](#):

- [Conflict of Interest](#)
- [Electronic Visit Verification](#)
- [HCB Settings](#)
- [Person-Centered Service Planning](#)

Furthermore, Molina is conducting live HCBS provider webinars monthly throughout 2026. Dates and registration information are available on our [Provider Education Series - Webinars](#) webpage under the heading Billing & Coding. All sessions are presented by Ann Berk, Provider Relations Manager for HCBS, home health, and community health centers.

Questions?

We're here to help! Contact your dedicated provider relations manager or email the Provider Relations team at MHILProviderNetworkManagement@MolinaHealthcare.com. To help identify your dedicated provider relations manager, visit [Molina's Service Area page](#).

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[Availity Essentials](#) is the exclusive provider portal for Molina Healthcare—and the **only** way to submit authorization requests, with the exception of Pharmacy requests and delegated UM vendors. Clinical supporting documents **must** accompany **all** authorization requests. Log in today to access claims management, eligibility/benefit verification, Digital Correspondence Hub, and more.

Get critical updates

Receive news and updates about Molina services, plan requirements, and more delivered straight to your inbox! [Click here](#) to receive information curated exclusively for Molina's Illinois providers.