

# MHIL Provider Memo

Molina Healthcare of Illinois, Inc. | June 8, 2026

## Important Reminder About Readmissions

The mission of Molina Healthcare of Illinois (Molina) is to improve the lives and health of our members. Transition of care is a critical part of this mission, so we would like providers to review and understand our policies regarding readmission to the inpatient setting.

### Readmissions reviews

Readmission review is an important part of Molina's Quality Improvement Program to ensure that our members are receiving hospital care that is compliant with nationally recognized guidelines, as well as federal and state regulations.

Molina will conduct readmission reviews when both admissions occur within the state regulatory requirement dates. Two situations for readmissions to the same non-Behavioral Health hospital exist:

1. Readmissions occurring within the same calendar day of discharge (same or similar diagnosis).
2. Readmissions occurring within two (2) to 30 days of discharge (same or similar diagnosis **and** preventable readmission or complication of the first admission).

### Same-day readmissions

When a subsequent admission to the same facility with the same or similar diagnosis occurs within the same calendar day, the hospital will be informed that the readmission will be combined with the initial admission and will be processed as a continued stay.

### 30-day readmission

When a subsequent admission to the same hospital system occurs within two (2) to 30 days of discharge, **and** it is determined that the readmission was preventable, then a single payment may be considered as payment in full for both the first and second hospital admissions.

A readmission is considered potentially preventable if it is clinically related to the prior admission and includes the following circumstances:

- Premature or inadequate discharge from the same hospital.
- Issues with transition or coordination of care from the initial admission.
- An acute medical complication plausibly related to care that occurred during the initial admission.

### Exclusions

Readmissions that are excluded from consideration as preventable readmissions include:

- Planned readmissions associated with major or metastatic malignancies, multiple trauma, and/or burns.
- Neonatal and obstetrical readmissions.
- Initial admissions with a discharge status of "left against medical advice" because the intended care was not completed.

- Behavioral Health readmissions.
- Transplant-related readmissions.

### **Partnering on discharge planning**

The goal of discharge planning is to initiate cost-effective, quality-driven treatment interventions for post-hospital care at the earliest point in the admission. Our staff works closely with hospital discharge planners to determine the most appropriate discharge setting for members. The clinical staff reviews members' Medical Necessity and appropriateness for discharge to the home or—if needed—home health, infusion therapy, Durable Medical Equipment (DME), Skilled Nursing Facility (SNF), and rehabilitative services.

Molina asks that providers make appointments for annual physical exams, and age- and risk-appropriate preventive-care screenings for all Molina members. If a Molina member is admitted to an inpatient setting, we ask the provider to contact Molina's Care Management team so we can coordinate with the inpatient physicians and the PCP in the development of an appropriate discharge plan.

- Molina CM email: [CMescalationIL@MolinaHealthcare.com](mailto:CMescalationIL@MolinaHealthcare.com)
- Molina CM phone: (855) 866-5462

### **NICU readmissions with ProgenyHealth**

All neonatal intensive care unit (NICU) utilization management functions—including initial admissions, continued stay requests, discharge planning, and all readmissions up to 60 days post-discharge of the initial NICU discharge—are managed by ProgenyHealth. Providers must submit NICU authorization requests and clinical documentation supporting the NICU stay directly to ProgenyHealth.

- Secure online fax: (888) 817-3624
- UM email: [MolinalLUM@progenyhealth.com](mailto:MolinalLUM@progenyhealth.com)
- CM email: [MolinalLCM@progenyhealth.com](mailto:MolinalLCM@progenyhealth.com)

### **Questions?**

We're here to help! Contact your dedicated provider relations manager or email the Provider Relations team at [MHILProviderNetworkManagement@MolinaHealthcare.com](mailto:MHILProviderNetworkManagement@MolinaHealthcare.com). To help identify your dedicated provider relations manager, visit [Molina's Service Area page](#).

### **Digital-only PA**

[Availity Essentials](#) is the exclusive provider portal for Molina Healthcare—and the **only** way to submit authorization requests, with the exception of Pharmacy requests and delegated UM vendors. Clinical supporting documents **must** accompany **all** authorization requests. Log in today to access claims management, eligibility/benefit verification, Digital Correspondence Hub, and more.

### **Get critical updates**

Receive news and updates about Molina services, plan requirements, and more delivered straight to your inbox! [Click here](#) to receive information curated exclusively for Molina's Illinois providers.