Avēsis Ophthalmology Quick Reference Guide/FAQ

Molina Healthcare of Illinois (Molina) will be delegating ophthalmology services, **including claims and Utilization Management**, to Avēsis (Avēsis.com) beginning on **January 1, 2022**.

Q: **What is Avēsis?**

A: Avēsis has been our provider partner for the dental care of our members since 2013 and assumed responsibility for routine vision care on August 1, 2021.

Q: **What exactly will Avēsis be doing?**

A: Molina has delegated **Utilization Management—including Prior Authorizations—and Claims** functions for eye-related medical services to Avēsis.

Q: **What lines of business does this affect?**

A: Both the Medicaid and MMP/Duals lines of business.

Q: **Do I need Prior Authorization for eye-related medical services?**

A: Yes—providers must obtain Prior Auth to perform ophthalmological services. (For routine vision services, however, PA is not needed.)

Q: **How can I determine PA requirements?**

A: Please refer to Avēsis' online PA tools:

- Go to Avēsis.com and log into the provider portal (avesis.com/commercial3/providers/index.aspx).
- Select the Documents folder, then select Fee Schedule.
- The fee schedule has a column on the far right labeled Prior Auth.
- A "Y" in this column means that Prior Authorization is required.

Q: **What codes have been added to the Prior Authorization Codification List pertaining to Avēsis and ophthalmology?**

A: This is a list of codes that Molina added to the PA Codification Matrix as of January 1, 2022:

Avēsis Codes (Ophthalmology Services Only)
65855, 66821, 66830, 66983, 66984, 66985, 66986, 66987, 66988, 67311, 67312, 67314, 67316, 67318, 67331, 67332, 67334, 67340, 68760, 68761, 68810, 68811, 68815, 68816, 68840, 92065, 92071, 92072, 92083, 92132, 97530, 97533, J3300, V2500, V25010, V2599, V2600, V2782, V2784

Q: **Where does an ophthalmologist (practitioner) submit claims?**

A: To Avēsis with dates of service beginning January 1, 2022. Send claims to Avēsis at:
Avēsis Third-Party Administrators
P.O. Box 38300
Phoenix, AZ 85069-8300

Q: **What is Avēsis' Payer ID?**

A: Avēsis Payer ID **87098**.

Q: **Where does a facility submit claims?**

A: To Molina, as always. Molina Payer ID 20934.

Q: **Why do practitioners submit claims to Avēsis while facilities submit claims to Molina?**

A: Molina did not delegate any UM or claims functions for facilities, whether outpatient hospital or ambulatory surgical centers.

Q: **What are the timely filing guidelines for ophthalmology services?**

A: Providers should follow timely filing guidelines of 180 days for Medicaid, and 365 days for MMP/Duals.

Q: **Do I have to take any action to continue serving patients?**

A: Yes—we encourage all ophthalmologists and other eyecare providers to begin the contracting process with Avēsis to prevent any service disruption.

Q: **How do contract with Avēsis?**

A: You can also start the process on Avēsis' Provider Contracting page. Contact Avēsis Provider Services at **(855) 214-6777** or EyeCareServicesCredentialing@avesis.com.

Q: **What if I still have questions?**

A: Contact our Provider Network Management team at **(855) 866-5462**.