Provider Memorandum

Dive In to Availity's Capabilities With a Free Webinar

Molina Healthcare of Illinois (Molina) is available on Availity Portal as your one-stop shop for information from and transactions with Molina and other participating payers. On Availity, you'll have access to:

- Submit claims, send supporting claim documentation, and check claim status.
- Check member eligibility and benefits.
- View remittances and EOPs/EOBs.
- Access Molina-specific resources through a dedicated payer space on Availity Portal:
  - View and navigate through your member roster.
  - Submit claim appeal/dispute/reconsideration.
  - Compare your HEDIS® scores with national benchmarks.
  - Submit and view prior authorizations.

Get to Know Availity

Are you new to the Availity Portal? We can help you lay the groundwork with a 30-minute introductory webinar. The Availity staff will show you and your administrators how to launch your organization's [free Availity Portal account](#).

Once your organization is registered and your administrator has set up your account, you can sign up for Molina-specific training in the [Availity Learning Center](#). In [Availity Portal](#), select Help & Training > Get Trained > Sessions.

Get your organization started at [availity.com/molinahealthcare](#). If you need assistance, please contact Availity Help Desk at **(800) 282-4548**.

Questions?

We're here to help. Contact your Provider Network Manager or email the Provider Network Management team at [MHILProviderNetworkManagement@MolinaHealthcare.com](#). For help identifying your Provider Network Manager, visit [Molina's Service Area](#) page at [MolinaHealthcare.com](#).

Get Critical Updates

Receive news and updates about Molina services and plan requirements delivered straight to your inbox. Join Molina's provider email list. [Click here](#) to get started.

Note: Molina's website and documents are best viewed in Google Chrome or Microsoft Edge.