

Provider Memorandum

Access New HEDIS® Tip Sheets and Behavioral Health Tools

One of the many ways in which Molina Healthcare of Illinois (Molina) supports our provider partners is by creating and sharing tools to help them address an array of potential member needs. In recent months, we have been busy creating new tools—largely in the realm of Behavioral Health—and restructuring how providers can access them.

The Provider Website

At the Molina provider home page, you will see a tab called Health Resources and a subpage called Behavioral Health Tool Kit. This is a consolidated grouping of information and links to updated documents and tools. <u>Visit Molina's Behavioral Health Tool Kit page</u>. Tools include assessment, intervention, and follow-up covering an array of BH issues.

The pandemic has caused an increasing number of people to experience elevated levels of depression and anxiety. New info sheets were created with this in mind, including <u>Depression and Suicide</u>. Additionally, we added a webpage called <u>Depression Screening and Follow-Up</u>, which is a robust resource for PCPs and other non-Behavioral Health practitioners. Similarly, this <u>Suicidal Ideation page</u> can help you assess your patient and provide supportive resources.

We also observe an increase in substance use over the past year. Molina has expanded the webpage called <u>Opioid Safety Provider Education Resources</u>, also located under the Health Resources tab. Here you will find an overview with statistics, plus links to numerous provider resources including websites, PDF guides, and videos that will better equip providers to help patients overcome dependency.

Provider Portal

After logging into the Molina Provider Portal, you can access 55 updated HEDIS® Tip Sheets by selecting "Forms" in the navigation bar on the left. Several Tip Sheets are devoted to Behavioral Health, such as Antidepressant Medication Management, Follow-Up for Mental Health, Alcohol Dependency, and many others.

The Molina Portal is also home to other resources, including CAHPS Tip Sheets and the freshly updated Hypertension Tool Kit.

PsychHub

<u>PsychHub</u> is an online platform for mental health education and resources. It is a great asset, particularly as we continue to navigate the pandemic. As a PsychHub coalition partner, Molina has given access to our

valued providers free of charge. PsychHub's <u>Mental Wellbeing Resource Hub</u> is a searchable database of health issues and treatments for patients with various backgrounds and perspectives, such as veterans, caregivers, educators, and others.

The <u>Provider Learning Hubs</u> are engineered to take you "from knowledge learned to behavior changed." Each one is designed to offer an immersive experience, from interactive modules, role-playing, downloadable PDFs, companion videos, and more.

Links to PsychHub are housed on the provider home pages for both Medicaid and MMP/Duals.

Molina Supports You

Molina is grateful for the opportunity to partner with you to help keep our members healthy. Log into the Molina Provider Portal today <u>(provider.molinahealthcare.com/)</u>, plus explore our recently restructured BH Tool Kit on the provider website (molinahealthcare.com/providers/il/medicaid/resource/bh_toolkit.aspx).

Questions?

We're here to help. Contact your Provider Network Manager or email the Provider Network Management team at MHILProviderNetworkManagement@MolinaHealthcare.com. For help identifying your Provider Network Manager, visit Molina's Service Area page at MolinaHealthcare.com.

Get Critical Updates

Receive news and updates about Molina services and plan requirements delivered straight to your inbox. Join Molina's provider email list. Click here to get started.

Note: Molina's website and documents are best viewed in Google Chrome or Microsoft Edge.