

Provider Memorandum

Molina is Deleting This Email Address on May 1, 2021

Summary

- The address MHIL_Provider_Information_Management @MolinaHealthcare.com **is being deleted on May 1, 2021**. Your emails will not be received.
- **Stop using** MHIL_Provider_Information_Management @MolinaHealthcare.com **immediately**.
- **Delete** MHIL_Provider_Information_Management @MolinaHealthcare.com from your address book.
- **Replace with** MHILProviderNetworkManagement@MolinaHealthcare.com.

Molina Healthcare of Illinois (Molina) announced in September and December 2020 and February 2021 that we are consolidating two email addresses used by providers. [Reference the September 2020 memo](#).

Beginning May 1, 2021, Molina will no longer be receiving email messages through MHIL_Provider_Information_Management @MolinaHealthcare.com. Please update your address book by **replacing it** with this address: MHILProviderNetworkManagement@MolinaHealthcare.com immediately.

All email inquiries not specifically intended for your Provider Network Manager should be sent to the team address: MHILProviderNetworkManagement@MolinaHealthcare.com. This includes **all** inquiries regarding provider rosters, roster submissions, provider loading, updates, and change requests.

Questions?

We're here to help. Contact your Provider Network Manager or email the Provider Network Management team at MHILProviderNetworkManagement@MolinaHealthcare.com. For help identifying your Provider Network Manager, visit [Molina's Service Area page](#) at MolinaHealthcare.com.

Get Critical Updates

Receive news and updates about Molina services and plan requirements delivered straight to your inbox. Join Molina's provider email list. [Click here](#) to get started.

Note: Molina's website and documents are best viewed in Google Chrome or Microsoft Edge.