

Provider Memorandum

Critical Update to 2021 MMP/Duals Provider Manual

Molina Healthcare of Illinois (Molina) announces a critical update to the 2021 MMP/Duals Provider Manual. This update is in compliance with [Executive Order 14042](#)—Ensuring Adequate COVID Safety Protocols for Federal Contractors—issued by President Biden, with an effective date of October 15, 2021. This does not affect the Medicaid line of business.

Providers must comply with the executive order and are strongly encouraged to review the update, found on **page 98** of the online [MMP/Duals Provider Manual](#). The update reads, in part:

(c) Compliance. The Provider, a subcontractor, shall comply with all guidance—including guidance conveyed through Frequently Asked Questions, as amended during the performance of this Agreement—for contractor or subcontractor workplace locations published by the Safer Federal Workforce Task Force (Task Force Guidance) at saferfederalworkforce.gov/contractors.

(d) Subcontracts. The Provider shall include the substance of this clause, including this paragraph (d), in subcontracts at any tier that exceed the simplified acquisition threshold, as defined in Federal Acquisition Regulation 2.101 on the date of subcontract award, and are for services, including construction, performed in whole or in part within the United States or its outlying areas.

Questions?

We're here to help. Contact your Provider Network Manager or email the Provider Network Management team at MHILProviderNetworkManagement@MolinaHealthcare.com. For help identifying your Provider Network Manager, visit [Molina's Service Area](#) page at MolinaHealthcare.com.

Availity Provider Portal

We continue our transition to the Molina Availity Provider Portal, a tool that streamlines your claims management, authorizations, and eligibility/benefit verification. Are you registered yet? [Click here](#) to get started.

Get Critical Updates

Receive news and updates about Molina services and plan requirements delivered straight to your inbox. [Click here](#) to join Molina's provider email list.

Note: Molina's website and documents are best viewed in Google Chrome or Microsoft Edge.