

# Provider Memorandum

## Coronavirus Response: Extension of Modified Prior Authorizations Process

Molina Healthcare of Illinois (Molina) continues to monitor developments related to coronavirus disease (COVID-19). Both the [U.S. secretary of Health and Human Services](#) and the [governor of the State of Illinois](#) have extended the COVID-19 Public Health Emergency. Therefore, Molina has extended the following procedural changes for providers.

- 1) Any Prior Authorization (PA) that is time-limited for a procedure that was found to be medically necessary and approved may be extended until January 21, 2021, without need for further review. This includes eviCore authorizations.
- 2) Any therapy (PT/ST/OT) which has been approved may also be extended without additional review.  
**Note:** No additional visits may be approved. However, the same number of visits may be extended with the authorizations not to expire before January 21, 2021.
- 3) Utilization Management (UM) for new procedures not previously approved and physical therapy requests must go through the normal review process, but should not expire before January 21, 2021.
- 4) Regarding medical necessity review for inpatient stays and concurrent review, providers should follow normal processes.

Molina will continue to monitor this situation and issue further updates as needed. Visit our [COVID-19 Frequently Asked Questions](#) page for more information.

### Questions?

Providers who have questions, concerns, or would like additional training—including how to use the Molina Provider Portal—may contact their Provider Network Manager or email the Provider Network Management team [MHILProviderNetworkManagement@MolinaHealthcare.com](mailto:MHILProviderNetworkManagement@MolinaHealthcare.com).

For help identifying your Provider Network Manager, visit [Molina's Service Area](#) page at [MolinaHealthcare.com](http://MolinaHealthcare.com).

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Note: Molina's website and documents are best viewed in Google Chrome or Microsoft Edge.