Provider Memorandum

Don't Lose Touch—Molina is Deactivating an Old Email Address

Summary

- The address MHIL_Provider_Information_Management @MolinaHealthcare.com **is going away**.
- **Stop using** MHIL_Provider_Information_Management @MolinaHealthcare.com.
- **Delete** MHIL_Provider_Information_Management @MolinaHealthcare.com from your address book.
- **Replace with** MHILProviderNetworkManagement@MolinaHealthcare.com.

Molina Healthcare of Illinois (Molina) announced in September and December 2020 that we are consolidating two email addresses used by providers. Reference the September 2020 memo.

Molina will no longer be receiving email messages through the old Provider Information Management address: MHIL_Provider_Information_Management @MolinaHealthcare.com. Please update your address book to this address: MHILProviderNetworkManagement@MolinaHealthcare.com.

All email inquiries not specifically intended for your Provider Network Manager should be sent to the team address: MHILProviderNetworkManagement@MolinaHealthcare.com. This includes **all** inquiries regarding provider rosters, roster submissions, provider loading, updates, and change requests.

Questions?

We're here to help. Contact your Provider Network Manager or email the Provider Network Management team at MHILProviderNetworkManagement@MolinaHealthcare.com. For help identifying your Provider Network Manager, visit Molina's Service Area page at MolinaHealthcare.com.

Get Critical Updates

Receive news and updates about Molina services and plan requirements delivered straight to your inbox. Join Molina's provider email list. Click here to get started.

Note: Molina's website and documents are best viewed in Google Chrome or Microsoft Edge.